



Useful Contact Numbers

24/7 Home Claims Notification - **01 859 9700**

Customer Service Team - **1890 11 11 11**

Opening Hours: Monday to Friday, 9am to 6pm.

Find a Local Repairer 24/7 - **1850 924 012**

DAS Helpline Services:

Legal Advice Service: **1850 670 747**

Opening Hours: 24/7

Identity Theft Service: **1890 252 922**

Opening Hours: Mon-Fri (9am to 5pm)

Counselling Service: **1850 670 407**

Opening Hours: 24/7

Health & Medical Information: **1890 254 164**

Opening Hours: 7pm to 9am

Excess amounts

- Policy Excess amounts: Buildings & Contents €250 (excess of €1,000 applies to Water or Subsidence damage claims).
- Family Legal Protection Cover Excess amount: €350 for any legal nuisance or trespass events.

No Policy Excess amount for the following claims:

- Loss of Freezer Contents - Up to €1,000
- Fraudulent Use of Money Cards - Up to €1,000 (Plus) or €3,000 (Premium)
- Preparing new Title Deeds - Up to €750
- Loss or damage to Visitors' Property - Up to €1,000 (Plus) or €3,000 (Premium)
- Fire Brigade Charges - Up to €1,500 (Plus) or €2,000 (Premium)
- Liability incidents

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Introduction to Your SuperValu Insurance Home Cover Policy

Welcome to Your SuperValu Insurance Home Policy underwritten by AIG Europe S.A. and arranged SuperValu Financial Services DAC t/a SuperValu Insurance is regulated by the Central Bank of Ireland. Thank You for arranging Your home insurance cover with Us.

Important Information

This is Your home insurance policy. It is a contract of insurance between You and Us, AIG Europe S.A., and is made up of this policy wording, Your Home Insurance Schedule and Your Statement of Facts Proposal Form. Please read these documents carefully.

Your Statement of Facts Proposal Form is based on all of the information You have provided to Us. Please check this information carefully and let Us know immediately if any part of this information is not correct.

Your Policy Cover Level

Our Home Cover Policy comes with two levels of cover:

- Plus
- Premium

Your SuperValu Insurance Home Policy is based on our Plus cover level unless otherwise stated.

Your Home Insurance Schedule will indicate which cover option You have selected. You should read this Home Cover Policy wording and Your Home Insurance Schedule together. Please check these documents carefully to make sure they give You the cover You want. Throughout the body text of this policy wording, **cover limits** are bolded.

Cooling-Off Period

You have 14 days from the start date of the policy to write to Us at the address shown at the bottom of Your cover confirmation letter if You want to cancel Your Home Cover Policy. This is known as a cooling-off period. If You cancel Your Home Cover Policy during this period of time, provided You have not made a claim, We will refund Your premium. However, You will be charged with a pro-rata premium for the period on risk, during the cooling-off period.

Your Duty of Disclosure

You must advise Us immediately if the use of Your home changes, such as it becoming let out to tenants, used as a holiday home, becoming unoccupied for more than 35 consecutive days, or being used for any business purpose.

You should also tell Us immediately if the nature of Your home changes in a way that might affect our attitude to the cover provided – for example during the building of an extension or the re-roofing of the property with non-standard materials. If You are in any doubt as to whether a change is material, please notify Us.

Inflation Protection

To protect You against the effects of inflation, Your Buildings and Contents Sum Insured, may be increased in line with an appropriate index* when Your policy falls due for renewal. If We do increase Your sums insured at renewal time, We will inform You.

*For Buildings, We will consult both the House Rebuilding Cost Index prepared by the Department of the Environment - <http://www.environ.ie/> and the latest guide to house rebuilding costs issued by the Society of Chartered Surveyors Ireland - <http://www.scsi.ie/>. *For Contents, We will consult relevant sections of the Consumer Price Index prepared by the Central Statistics Office - <http://www.cso.ie/>.

Contract of Insurance

This home insurance policy, which includes and shall be read as one document with Your Home Insurance Schedule, Endorsements and Your Statement of Facts Proposal Form, evidences a contract of insurance between You and Us.

Provided You have paid or agreed to pay the premium, We will, subject to the terms, conditions, limitations and exclusions of this policy, provide the insurance cover as described in the following pages for those sections of the Home Cover policy You have chosen. You agree to keep to the conditions of the policy.

Thank you for choosing AIG and SuperValu Insurance.

Signed for and on behalf of
AIG Europe S.A.



Declan O'Rourke, General Manager
AIG Europe S.A., Ireland Branch

Additional Information You Need to be Aware of

Governing Law

This Policy is governed by the laws of the Republic of Ireland and any dispute arising from its interpretation will be subject to the exclusive jurisdiction of the Courts of the Republic of Ireland.

Insurer

The insurer with which Your Home Insurance contract will be concluded is AIG Europe S.A.

Sanctions

The Insurer shall not be deemed to provide cover and the Insurer shall not be liable to pay any claim or provide any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose the Insurer, its parent company or its ultimate controlling entity to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union or the United States of America.

DAS Family Legal Protection

Your AIG Home Cover Policy automatically includes Family Legal Protection from DAS Ireland.

DAS Legal Expenses Insurance Company Limited is authorised and

regulated by the Financial Conduct Authority and the Prudential Regulation Authority of the United Kingdom and regulated by the Central Bank of Ireland for conduct of Business rules.

The helpline services available to you by DAS Ireland are listed on page 21.

Insurance Act 1936 (or future amendments thereto)

All monies which become or may become payable to Us under this Policy shall in accordance with Section 93 of the Insurance Act 1936 be payable and paid in the Republic of Ireland.

Finance Act 1990 (or future amendments thereto)

The appropriate stamp duty has been or will be paid in accordance with the provisions of Section 5 of the Stamp Duties Consolidation Act, 1999, as amended.

SuperValu Insurance Complaints Procedure

SuperValu Insurance and AIG Europe Limited Customer Complaints Procedure is coordinated centrally by a dedicated Customer Complaints Officer, in order to respond flexibly and consistently across the Company

to the evolving changes in our business and also in the regulatory environment in which We operate. SuperValu Insurance and AIG Europe Limited want to give You the best possible service. If You feel You have cause for complaint, You should contact SuperValu Insurance Home Manager at AIG, Merrion Hall, Strand Road, Sandymount, Dublin 4. 1890 11 11 11.

If after such contact You remain dissatisfied, You may also write to the Customer Complaints Officer at AIG Europe S.A., 30 North Wall Quay, International Financial Services Centre, Dublin 1, D01 R8H7. Telephone 01 208 1400. E-mail: Customercomplaints.ie@aig.com

If the complaint is not resolved to Your satisfaction, You should contact the General Manager, AIG Europe S.A., 30 North Wall Quay, International Financial Services Centre, Dublin 1, D01 R8H7.

At any stage, You may contact any of the following:

Insurance Ireland,
Insurance Centre,
5 Harbourmaster Place,
IFSC, Dublin 1, D01 E7E8.
Telephone: 01 6761820;
Fax: 01 6761943;
Email: info@insuranceireland.eu;
Web: <http://www.iif.ie>.

The Central Bank of Ireland,
P.O. Box 559, North Wall Quay,
Dublin 1, D01 F7X3.
Telephone: 1890 77 77 77;
Fax: 01 6716561.
E-mail: enquiries@centralbank.ie;
Web: <http://www.centralbank.ie>.

The Financial Services & Pensions
Ombudsman's Bureau of Ireland,
3rd. Floor, Lincoln House, Lincoln
Place, Dublin 2, D02 VH29.
Lo Call: 1890-882090;
Phone: (01) 567 7000;
Fax: (01) 662 0890.
E-mail: info@fspo.ie;
Web: <http://www.fspo.ie>

Dispute Resolution Platform

If you wish to complain about an insurance policy purchased online you may be able to use the European Commission's Online Dispute Resolution platform, which can be found at the following address:
<http://ec.europa.eu/consumers/odr/>

How We Use Personal Information

AIG Europe S.A. is committed to protecting the privacy of customers, claimants and other business contacts.

“Personal Information” identifies and relates to you or other individuals (e.g. your partner or other members of your family). If you provide Personal Information about another individual, you must (unless we agree otherwise) inform the individual about the content of this notice and our Privacy Policy and obtain their permission (where possible) for sharing of their Personal Information with us.

The types of Personal Information we may collect and why –

Depending on our relationship with you, Personal Information collected may include: contact information, financial information and account details, credit reference and scoring information, sensitive information about health or medical conditions (collected with your consent where required by applicable law) as well as other Personal Information provided by you or that we obtain in connection with our relationship with you. Personal Information may be used for the following purposes:

- Insurance administration, e.g. communications, claims processing and payment

- Make assessments and decisions about the provision and terms of insurance and settlement of claims
- Assistance and advice on medical and travel matters
- Management of our business operations and IT infrastructure
- Prevention, detection and investigation of crime, e.g. fraud and money laundering
- Establishment and defence of legal rights
- Legal and regulatory compliance (including compliance with laws and regulations outside your country of residence)
- Monitoring and recording of telephone calls for quality, training and security purposes
- Market research and analysis

Opt-Out

To opt-out of any marketing communications that we may send you, contact us by e-mail at: postmaster.ie@aig.com or by writing to: Data Protection Officer, AIG Europe S.A., 30 North Wall Quay, International Financial Service Centre, Dublin 1. If you opt-out we may still send you other important service and administration communications relating to the services.

Sharing of Personal Information -

For the above purposes Personal Information may be shared with our

group companies and third parties (such as brokers and other insurance distribution parties, insurers and reinsurers, credit reference agencies, healthcare professionals and other service providers). Personal Information will be shared with other third parties (including government authorities) if required by laws or regulations. Personal Information (including details of injuries) may be recorded on claims registers shared with other insurers. We are required to register all third party claims for compensation relating to bodily injury to workers' compensation boards. We may search these registers to prevent, detect and investigate fraud or to validate your claims history or that of any other person or property likely to be involved in the policy or claim. Personal Information may be shared with prospective purchasers and purchasers, and transferred upon a sale of our company or transfer of business assets.

International transfer - Due to the global nature of our business, Personal Information may be transferred to parties located in other countries (including the United States, China, Mexico Malaysia, Philippines, Bermuda and other countries which may have a data protection regime which is different to that in your country of residence). When making

these transfers, we will take steps to ensure that your Personal Information is adequately protected and transferred in accordance with the requirements of data protection law. Further information about international transfers is set out in our Privacy Policy (see below).

Security of Personal Information –

Appropriate technical and physical security measures are used to keep your Personal Information safe and secure. When we provide Personal Information to a third party (including our service providers) or engage a third party to collect Personal Information on our behalf, the third party will be selected carefully and required to use appropriate security measures.

Your rights – You have a number of rights under data protection law in connection with our use of Personal Information. These rights may only apply in certain circumstances and are subject to certain exemptions. These rights may include a right to access Personal Information, a right to correct inaccurate data, a right to erase data or suspend our use of data. These rights may also include a right to transfer your data to another organisation, a right to object to our use of your Personal Information, a right to request that certain automated

decisions we make have human involvement, a right to withdraw consent and a right to complain to the data protection regulator. Further information about your rights and how you may exercise them is set out in full in our Privacy Policy (see below).

Privacy Policy - More details about your rights and how we collect, use and disclose your Personal Information can be found in our full Privacy Policy at: <https://www.aig.ie/privacy-policy> or you may request a copy by writing to: Data Protection Officer, AIG Europe S.A., 30 North Wall Quay, International Financial Service Centre, Dublin 1 or by email at: dataprotectionofficer.ie@aig.com.

AIG Europe S.A. is an insurance undertaking with R.C.S. Luxembourg number B 218806. AIG Europe S.A. has its head office at 35 D Avenue J.F. Kennedy, L-1855, Luxembourg, <http://www.aig.lu/>. AIG Europe S.A. is authorised by the Luxembourg Ministère des Finances and supervised by the Commissariat aux Assurances 7, boulevard Joseph II, L-1840 Luxembourg, GD de Luxembourg, Tel.: (+352) 22 69 11 - 1, caa@caa.lu, <http://www.caa.lu/>.

AIG Europe S.A. Ireland branch has its registered branch office at 30 North Wall Quay, International Financial Services Centre, Dublin 1, D01 R8H7 and branch registration number 908876 and is regulated for conduct of business in Ireland by the Central Bank of Ireland. Contact details of the Central Bank of Ireland are P.O. Box 559, North Wall Quay, Dublin 1, D01 F7X3. Telephone: 1890 77 77 77. Fax: 01 6716561. E-mail: enquiries@centralbank.ie. Web: <http://www.centralbank.ie>.

AIG Europe S.A. is authorised by the Luxembourg Ministère des Finances and supervised by the Commissariat aux Assurances, and is regulated by the Central Bank of Ireland for conduct of business rules.

DAS Legal Expenses Insurance Company Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority of the United Kingdom and regulated by the Central Bank of Ireland for conduct of Business rules.

SuperValu Financial Services DAC t/a SuperValu Insurance is regulated by the Central Bank of Ireland.

Your Family Legal Protection Cover

(Underwritten by DAS Legal Expenses Insurance Company Limited)

Welcome To Your Family Legal Protection Cover

Your SuperValu Insurance Home Cover Policy incorporates DAS Family Legal Protection. You are now protected by Europe's leading legal expenses insurer. To make sure you get the most from your DAS cover, please take time to read this section which explains the contract between you and DAS.

How DAS Can Help

To make a claim under your policy, please write to the DAS Claims Department at the following address: Claims Department, DAS Legal Expenses Insurance Company Limited, Europa House, Harcourt Centre, Harcourt Street, Dublin 2, D02 WR20.

Please include your **SuperValu Insurance Home Cover policy number** when you write to DAS.

Once you have sent DAS details of your claim and your dispute needs to be dealt with as a claim under this policy, DAS will give you a claim

reference number. At this point DAS will not be able to tell you whether you are covered but they will pass the information you give them to their claims-handling teams and explain what to do next.

You can phone DAS between the times shown under **HELPLINE SERVICES** on page 20 of the policy on 1850 670 747 if you require advice on any personal legal problem subject to the laws of the Republic of Ireland, United Kingdom, Channel Islands and Isle of Man.

As a member of Insurance Ireland, DAS subscribes to the Insurance Ireland Code of Practice. These codes set down the requirements insurers must meet when dealing with customers. You can see the code at www.insuranceireland.eu. If you would like to receive a written copy please contact DAS or Insurance Ireland.

When DAS Cannot Help

Please do not ask for help from a

lawyer, accountant or anyone else before DAS have agreed. If you do, DAS will not pay the costs involved even if DAS accept the claim.

Problems

DAS will always try to give you a quality service. If you think DAS have let you down, please write to their Operations Manager at:

DAS Legal Expenses Insurance Company Limited, Europa House, Harcourt Centre, Harcourt Street, Dublin 2, D02 WR20.

You can also phone DAS during standard office hours on 01 670 7470 or email DAS at customerrelations@DAS.ie

Details of DAS internal complaint-handling procedures are available on request.

If you are still not satisfied, you can contact the Insurance Division of the Financial Services Ombudsman Bureau, 3rd Floor, Lincoln House, Lincoln Place, Dublin 2, D02VH29. You can also contact them on 1890 882 090. Website: www.financialombudsman.ie. (Using this service does not affect your right to take legal action.)

For further information about Statutory Rights, an insured person should contact the Competition and Consumer Protection Commission.

DAS Ireland is a branch office of DAS

Legal Expenses Insurance Company Limited, having its registered office at DAS House, Quay Side, Temple Back, Bristol, BS1 6NH, registered in England and Wales, company number 103274.

DAS Legal Expenses Insurance Company Limited is authorised and regulated by the Financial Conduct Authority and the Prudential Regulation Authority of the United Kingdom and regulated by the Central Bank of Ireland for conduct of Business rules.

THE MEANING OF WORDS IN YOUR FAMILY LEGAL PROTECTION SECTION OF YOUR HOME COVER

DAS

DAS Legal Expenses Insurance Company Limited

You, Your

The person who has taken out the policy

Insured Person

You, and any member of your family who always lives with you. Anyone claiming under this policy must have your agreement to claim.

Representative

The lawyer, accountant or other suitably qualified person whom DAS appoint to act for an insured person in accordance with the terms of this policy.

Period of insurance

The period for which DAS have agreed to cover an insured person. Please refer to Your AIG Home Insurance Schedule.

Date of occurrence

- (a) For civil cases, the date of occurrence is the date of the event which leads to a claim. If there is more than one event arising at different times from the same originating cause, the date of occurrence is the date of the first of these events.
- (b) For criminal cases, the date of occurrence is when the insured person began, or is alleged to have begun, to break the criminal law in question.
- (c) For insured incident 7 TAX PROTECTION, the date of occurrence is when the Revenue Commissioner first notifies the insured person in writing of their intention to make an enquiry.

Identity Theft

The theft or unauthorised use of an insured person's personal identification which has resulted in the unlawful use of their identity.

Revenue Audit

An examination by the Revenue Commissioners of an insured person's self-assessment return for income tax or capital gains tax.

Costs and Expenses

- (a) Accountants costs – All reasonable and necessary costs chargeable by the representative.
- (b) Attendance expenses – The insured person's net salary or wages for the time that the insured person is off work. DAS will pay for each half or whole day that the court, tribunal or the insured person's employer will not pay for. The amount DAS will pay is based on the following:
 - The time the insured person is off work, including the time it takes to travel to and from the court or tribunal. This will be calculated to the nearest half day assuming that a whole day is eight hours;
 - If the insured person works full time, the salary or wages for each day equals 1/250th of the insured person's yearly salary or wages;
 - If the insured person works part-time, the salary or wages will be a proportion of the insured person's weekly salary or wages;
 - If the insured person is self-employed, DAS will pay net salary or wages that the insured person draws from the business to cover their own personal cost-of-living expenses.
- (c) Communication costs – Costs of phone calls, faxes, or postage incurred by the insured person to communicate with the Gardaí,

credit agencies, financial-service providers, other creditors or debt-collection agencies and the cost of replacement documents.

- (d) Legal Costs – All reasonable and necessary costs changed by the representative on a party/party basis. For INSURED INCIDENT 3 BODILY INJURY, DAS will initially pay the application fee required by the Injuries Board (IB).
- (e) Opponents costs – The costs incurred by opponents in civil cases if an insured person has been ordered to pay them, or pays them with DAS's agreement.

Countries Covered

For INSURED INCIDENTS 1 CONTRACT DISPUTES and 3 BODILY INJURY – The European Union, the UK, the Isle of man, the Channel Islands, Albania, Andorra, Bosnia Herzegovina, Croatia, Gibraltar, Iceland, Liechtenstein, Macedonia, Monaco, Montenegro, Norway, San Marino, Serbia, Switzerland and Turkey.

For all other insured incidents – The Republic of Ireland.

COVER

DAS agrees to provide the insurance in this policy, as long as:

- (a) the premium has been paid; and
- (b) the date of occurrence of the insured incident is during the period of insurance; and
- (c) any legal proceedings will be dealt

with by a court, or other body which DAS agree to, in the territorial limit; and

- (d) for civil claims, it is always more likely than not that an insured person will recover damages (or obtain any other legal remedy which DAS have agreed to) or make a successful defence.

WHAT DAS WILL PAY

- 1
 - (a) For all INSURED INCIDENTS under this policy, DAS will pay legal costs and opponents costs;
 - (b) for INSURED INCIDENT 3 BODILY INJURY claims, DAS will pay the application fee required by the Injuries Board (IB);
 - (c) for INSURED INCIDENT 7 TAX PROTECTION, DAS will pay accountants' costs;
 - (d) for INSURED INCIDENT 8 JURY SERVICE AND COURT ATTENDANCE, DAS will pay attendance expenses;
 - (e) for INSURED INCIDENT 2 IDENTITY THEFT, DAS will pay communication costs.
- 2 For all insured incidents DAS will pay costs and expenses to make or defend against an appeal as long as the insured person tells DAS within the statutory time limits allowed that they want DAS to appeal. Before DAS pay the costs and expenses for appeals, DAS must agree that it is always more

likely than not that the appeal will be successful.

- 3 The most DAS will pay for all claims resulting from one or more event arising at the same time or from the same originating cause is **€65,000**.

INSURED INCIDENTS DAS WILL COVER

1 CONTRACT DISPUTES

DAS will negotiate for an insured person's legal rights in a contractual dispute arising from an agreement or an alleged agreement which an insured has entered into for:

- (a) buying or hiring in goods or services; or
- (b) selling goods;

Provided that:

- (i) *the insured person has entered into the agreement or alleged agreement during the period of insurance; and*
- (ii) *the amount in dispute is more than €150.*

What is not covered under CONTRACT DISPUTES

A claim relating to:

- (1) a contract regarding an insured person's trade, profession, employment or any business venture;
- (2) construction work on any land, or

designing, converting or extending any building where the contract value exceeds **€7,500** (including VAT);

- (3) the settlement payable under an insurance policy (DAS will negotiate if an insured person's insurer refuses their claim, but not for a dispute over the amount of the claim);
- (4) a dispute arising from any loan, mortgage, pension, investment or borrowing;
- (5) a dispute over the terms of a lease of land or buildings or a licence or tenancy of land or buildings. However, DAS will cover a dispute with a professional adviser in connection with the drafting of a lease, licence or tenancy agreement.

2 IDENTITY THEFT

Identity theft support service

Following a call to the identity theft helpline, DAS will help restore an insured person's identity and credit status if they have become a victim of identity theft. DAS will assign a personal case worker who will provide phone advice to help regain an insured person's identity.

Legal costs

Following an insured person's identity theft:

- (1) DAS will pay legal costs to

reinstate an insured person's identity including costs for the signing of statutory declarations or similar documents;

- (2) DAS will negotiate for an insured person's legal rights in a dispute with debt collectors or any party pursuing legal action against an insured person arising from or relating to identity theft;
- (3) DAS will pay loan rejection fees and any re-application administration fee for a loan when an insured person's original application has been rejected.

Provided that;

- (i) *the insured person files a Garda report and notifies banks and building societies as soon as possible; and*
- (ii) *the insured person tells DAS if they have previously suffered identity theft and;*
- (iii) *the insured person takes all reasonable action to prevent continued unauthorised use of their identity.*

What is not covered under Identity theft

- (1) Fraud committed by another insured person under this policy.
- (2) Losses arising from an insured person's business activities.

3 BODILY INJURY

DAS will negotiate for an insured person's legal rights in a claim against

a party who causes the death of, or bodily injury to, an insured person. This includes helping an insured person to register their claim with the Injuries Board (IB).

What is not covered under BODILY INJURY

- (1) Illness or bodily injury, which happens gradually or is not caused by a specific or sudden accident.
- (2) Psychological injury or mental illness unless the condition follows a specific or sudden accident that has caused physical bodily injury to the insured person.
- (3) Clinical negligence.
- (4) Defending an insured person's legal rights, but defending a counter-claim is covered.
- (5) The cost of obtaining a medical report when registering a claim with the IB.

4 CLINICAL NEGLIGENCE

DAS will negotiate for an insured person's legal rights where it is alleged that accidental death or bodily injury to an insured person has resulted from a single negligent act of surgery, clinical or medical.

What is not covered under CLINICAL NEGLIGENCE

- (1) The alleged failure to correctly diagnose the insured person's condition.
- (2) Psychological injury or mental

illness that is not associated with an insured person having suffered physical bodily injury.

5 EMPLOYMENT DISPUTES

DAS will negotiate for an insured person's legal rights in a dispute relating to their contract of employment or future employment.

What is not covered under EMPLOYMENT DISPUTES

- (1) Employers disciplinary hearings or internal grievance procedures;
- (2) Any claim relating solely to personal injury.

6 PROPERTY PROTECTION

DAS will:

- (a) Negotiate for an insured person's legal rights in a civil action; and/or
- (b) arrange mediation (if appropriate);

for a dispute relating to material property (including the insured person's principal and holiday home) which is legally owned by an insured person, or for which an insured person is responsible, following:

- (1) an event which causes physical damage to such material property, provided that the amount in dispute is more than **€150**;
- (2) a legal nuisance (meaning any unlawful interference with an insured person's use or enjoyment

of their land, or some right over, or in connection with it);

- (3) a trespass.

What is not covered under PROPERTY PROTECTION

- (1) A claim relating to:
 - (a) a contract entered into by an insured person;
 - (b) any building or land other than the insured person's principal or holiday home;
 - (c) someone legally taking an insured person's material property from them, whether the insured person is offered money or not, or restrictions or controls placed on an insured person's material property by any government or public or local authority;
 - (d) work done by, or on behalf of, any government or public or local authority unless the claim is for accidental damage;
 - (e) mining subsidence.
- (2) Defending a claim relating to an event that causes physical damage to material property, but defending a counter-claim is covered.
- (3) The first **€350** of any claim for legal nuisance or trespass. This is payable as soon as DAS accept the claim.

7 TAX PROTECTION

In the event of a revenue commissioner's audit relating to an

insured person's self-assessment tax return, DAS will negotiate for an insured person, and represent them in any appeal proceedings.

What is not covered under TAX PROTECTION

- (1) A claim relating to an off shore account held by an insured person.
- (2) The tax affairs of a company, or any claim if the insured person is self-employed, or a sole-trader, or in a business partnership.
- (3) Any Revenue Commissioner's audit where the insured person has not submitted a self-assessment tax return.
- (4) Reviews conducted by the Revenue Commissioner's as part of its review programmes.

8 JURY SERVICE AND COURT ATTENDANCE

An insured person's absence from work:

- (a) to attend any court or tribunal at the request of the representative ; or
- (b) to perform jury service; or
- (c) to carry out activities specified by the identity theft support service under INSURED INCIDENT 2 IDENTITY THEFT.

9 LEGAL DEFENCE

- (1) DAS will defend an insured person's legal rights if an event arising from an insured person's

work as an employee leads to:

- (a) an insured person being prosecuted; or
- (b) civil action being taken against an insured person under legislation for unlawful discrimination.

- (2) DAS will defend an insured person's legal rights if an event leads to their prosecution for an offence connected with the use or driving of a motor vehicle.

What is not covered under LEGAL DEFENCE

- (1) Parking or obstruction offences.
- (2) The driving of a motor vehicle by an insured person for which the insured person does not have valid motor insurance.

WHAT IS NOT COVERED BY THIS SECTION OF YOUR HOME COVER

- 1 A claim where the insured person has failed to notify DAS of the insured incident within a reasonable time of it happening and where this failure adversely affects the prospect of successfully recovering damages (or getting any other legal remedy that DAS have agreed to) or of making a successful defence.
- 2 An incident or matter arising before the start of this policy.
- 3 Costs and expenses incurred

- before DAS's written acceptance of a claim.
- 4 Fines, penalties, compensation or damages which an insured person is ordered to pay by a court or other authority.
 - 5 A claim intentionally brought about by an insured person.
 - 6 A legal action that an insured person takes which DAS or the representative have not agreed to, or where an insured person does anything that hinders DAS or the representative.
 - 7 A claim relating to written or verbal remarks which damage an insured person's reputation.
 - 8 A dispute with DAS not otherwise dealt with under Condition 7.
 - 9 Apart from DAS, the insured person is the only person who may enforce all or any part of this policy and the rights and interests arising from or connected with it.
 - 10 Costs and expenses arising from or relating to Judicial Review, coroner's inquest or fatal accident inquiry.
 - 11 A claim which is fraudulent, exaggerated or dishonest or where an allegation of dishonesty or violent behaviour has been made against the insured person.
 - 12 A claim caused by, contributed to or arising from:
 - (a) ionising radiation or contamination by radioactivity from any nuclear fuel or from any nuclear waste from burning nuclear fuel;
 - (b) the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear part of it;
 - (c) war, invasion, foreign enemy hostilities (whether it was declared or not), civil war, rebellion, revolution, military force or coup; or
 - (d) pressure waves caused by aircraft or any other airborne devices travelling at sonic or supersonic speeds.

CONDITIONS WHICH APPLY TO THIS SECTION OF YOUR HOME COVER

- 1 An insured person must:
 - (a) keep to the terms and conditions of this home cover section;
 - (b) try to prevent anything happening that may cause a claim;
 - (c) take reasonable steps to keep any amount DAS have to pay as low as possible;
 - (d) send everything DAS ask for in writing;

- (e) give DAS full truthful details by phone or in writing of any claim as soon as possible and give DAS any information DAS need.
- 2
- (a) DAS can take over and conduct in the name of an insured person, any claim or legal proceedings at any time. DAS can negotiate any claim on behalf of an insured person.
 - (b) An insured person is free to choose a representative (by sending DAS a suitably qualified person's name and address) if:
 - (i) DAS agree to start legal proceedings and it becomes necessary for a lawyer to represent the interests of an insured person in those proceedings; or
 - (ii) there is a conflict of interest.
 - (c) In all circumstances except those in 2(b) above, DAS are free to choose a representative.
 - (d) Any representative will be appointed by DAS to represent an insured person according to their standard terms of appointment. The representative must co-operate fully with DAS at all times.
 - (e) DAS will have direct contact with the representative.
- 3
- (a) An insured person must tell DAS if anyone offers to settle a claim.
 - (b) If an insured person does not accept a reasonable offer to settle a claim, DAS may refuse to pay further costs and expenses.
 - (c) DAS may decide to pay the insured person the amount of damages that the insured person is claiming, or that is being claimed against them, instead of starting or continuing legal proceedings.
- 4
- (a) An insured person must tell their representative to have costs and expenses taxed, assessed or audited, if DAS ask for this.
 - (b) An insured person must take every step to recover costs and expenses and IB application fee(s) that DAS have to pay, and must pay DAS any costs and expenses and IB application fee(s) that are recovered.
- 5
- If the representative refuses to

- continue acting for an insured person with good reason, or if an insured person dismisses the representative, the cover DAS provide will end at once and DAS will be entitled to reclaim from you costs and expenses DAS have paid.
- 6 If an insured person settles a claim or withdraws it without DAS's agreement, or does not give suitable instructions to a representative, the cover DAS provide will end at once and DAS will be entitled to reclaim from you costs and expenses DAS have paid.
- 7 If there is a disagreement about the way DAS handle a claim that is not resolved through their internal complaints procedure, the insured person can contact the Financial Service Ombudsman Bureau for help.
- 8 DAS may, at their discretion, require the insured person to obtain, at their expense, an opinion from a lawyer, accountant or other suitably qualified person chosen by the insured person and DAS, on the merits of a claim or proceedings. If the chosen person's opinion indicates that it is more likely than not that an insured person will recover damages (or obtain any other legal remedy that DAS have agreed to) or make a successful defence, DAS will pay the cost of obtaining the opinion.
- 9 DAS will not pay any claim covered under any other policy, or any claim that would have been covered by any other policy if this policy did not exist.
- 10 This section of Your Home Cover policy will be governed by the laws of the Republic of Ireland.

HELPLINE SERVICES

DAS are available to answer your call 24 hours a day, seven days a week during the period of insurance or as set out below. However, if you call outside of standard office hours, DAS will take details of your call and arrange for someone to call you back at a time convenient to you. All helplines apply to the Republic of Ireland unless otherwise stated.

To help check and improve their service standards and for training, verification and quality purposes, DAS record all calls, except those to the counselling service.

When phoning, please tell DAS your SuperValu Insurance Home Cover policy number. Please do not phone DAS to report a general insurance claim.

Legal Advice Service:

1850 670 747

DAS will give an insured person confidential legal advice over the phone on any personal legal problem, under the laws of the Republic of Ireland, United Kingdom, Channel Islands and Isle of Man.

Opening Hours: 24/7

Identity Theft Service:

1890 252 922

DAS will provide an insured person who is resident in the Republic of Ireland with detailed guidance and advice over the phone in relation to or relating to concerns about identity theft.

The helpline is open 9am to 5pm, Monday to Friday.

N.B DAS do not provide a call back service for this helpline if you call outside of the operating hours.

Health & Medical Information:

1890 254 164

DAS will give an insured person information over the phone on general health issues, and non-diagnostic advice on medical matters. Advice can be given on allergies, the side-effects of drugs and how to improve overall health.

Between the hours of 7pm and 9am DAS will take a message and one of their health and medical advisors will contact the insured person the next day or at an agreed time.

Counselling Service:

1850 670 407

DAS will provide an insured person with a confidential counselling service over the phone including, where appropriate, onward referral to relevant voluntary or professional services. Any costs arising from the use of these referral services will not be paid by DAS.

DAS will not accept responsibility if the Helpline Services are unavailable for reasons DAS cannot control.

Your Home Cover Policy Definitions

The following words shall have the same meaning wherever they appear in this SuperValu Insurance Home Policy wording.

Accidental Damage

Unexpected and unintended damage caused by something sudden and external.

Buildings

The Buildings are made up of **two parts**, namely:

1. **The Private House** (which includes garages with direct access from the Private House) including fixtures and fittings therein and thereon, occupied for residential purposes only, built with brick, stone or concrete and roofed substantially with slates, tiles, or other incombustible materials;

and

2. Domestic outbuildings, detached garages, swimming pools, tennis courts, including fixtures and fittings therein and thereon, fuel storage tanks and their contents,

terraces, patios, driveways, footpaths, walls, gates and fences, lawns, hedges;

all situate as stated on Your Home Insurance Schedule on a site not exceeding **two acres** in area.

Computer Virus

A corrupting instruction from an unauthorised source that introduces itself through a computer system or network.

Contents

Household goods, including fittings and fixtures, and Personal Effects belonging to You (or for which You are legally responsible) or belonging to members of Your Household and Domestic Employees permanently residing with You, all in the Private House and domestic outbuildings.

Overall limit for Contents of locked domestic outbuildings (other than

Contents of secured garages built of standard construction) is **€3,000** in any one Period of Insurance.

Money is included up to a maximum of **€500**.

Any one High Value Item is covered for not more than **€3,000** or **5%** of the Contents Sum Insured (whichever is greatest). The total of these items is covered for not more than **33%** of the Contents Sum Insured, unless details have been advised to Us and are listed on Your Home Insurance Schedule.

Your Contents Sum Insured includes an amount of **€3,000** in any Period of Insurance in respect of Home Office Equipment, excluding:

- Property otherwise insured;
- Motor vehicles, (other than mechanically propelled lawnmowers), water craft (other than canoes, rubber dinghies, sail boards, surf boards), caravans, trailers and aircraft or parts, keys or accessories of, on or in any of them;
- Animals and livestock;
- Deeds, bonds, securities for money, manuscripts, certificates, bills of exchange, promissory notes and documents of every kind unless specifically mentioned.

Credit Cards

Charge, cheque, credit, debit and cash cards, but not cards held for business purposes.

Domestic Employee

Any employee engaged by You carrying on solely private domestic duties in connection with the Buildings (including repair, maintenance or decoration but excluding work involving structural alterations, demolition, construction or farming). Independent contractors and/or consultants and/or their employees are also excluded.

Endorsement

Any alteration to this policy wording.

Family

The person You are married to or live with as if You were married, Your children, foster children and any other person who permanently lives with You, but not lodgers or any other Paying Guests.

Fungi

Any type or form of fungus, including but not limited to, all forms of mould or mildew and any mycotoxins, spores, scents, vapors, gas or substance including any by-products produced or released by fungi.

High Value Items

Jewellery, precious stones, articles made from gold, silver and other precious metals, clocks, watches, furs, photographic equipment, binoculars, telescopes, musical instruments, collectors' items, pictures and other

works of art, rare and unusual figurines and ornaments, guns, collections of stamps, coins or medals, cameras, video, audio or home computer equipment. We treat pairs or sets of items as one item.

Home Insurance Schedule

Sets out details of the insurance cover You have purchased.

Household

You and others permanently residing with You in the Private House other than Paying Guests.

Home Office Equipment

Computers, keyboards, visual display units, printers, word-processing equipment, desktop publishing units, fax machines, photocopiers, typewriters, computer-aided design equipment, telecommunication equipment (but not mobile phones) and office furniture, which You or Your family own.

Incident

Any event that might lead to a claim.

Money

Cash, cheques, postal and money orders, savings stamps and certificates, unused current postage stamps, premium bonds, traveller's cheques, travel tickets, gift tokens, but not items used for business purposes or forming part of a collection.

Occurrence

A loss or incident arising during the Period of Insurance.

Paying Guests

Guests paying for short term accommodation and/or tenants, co-tenants, lodgers, residing with You.

Period of Insurance

The period shown on Your Home Insurance Schedule and any subsequent period for which We accept a renewal premium.

Personal Effects

Items normally worn, used or carried by You or Your family in daily life, but not money, credit cards or items held or used for business purposes.

Policy Excess

The amount shown on Your Home Insurance Schedule, of any loss You must pay Yourself, unless otherwise indicated within this policy wording.

Specified Items

Items that have been individually identified to Us and are shown on Your Home Insurance Schedule.

Statement of Facts Proposal Form

Your Statement of Facts Proposal Form is a precise record of the information You provided to Us when arranging this contract of insurance. The

information contained in Your Statement of Facts Proposal Form shall be incorporated into the contract between You and the insurer, AIG Europe S.A. Your Statement of Facts Proposal Form shall be read in conjunction with Your Home Insurance Schedule and this policy wording.

Sum Insured

The most We will pay for claims resulting from an event insured.

Territorial Limits

Territorial Limits are defined as: The Republic of Ireland, Northern Ireland, Great Britain, the Channel Islands and the Isle of Man.

Total Loss Claim

A claim which results in either Your Buildings and/or Contents being completely destroyed.

Unfurnished

Not adequately furnished or equipped for normal living purposes. In the case of a newly constructed or renovated house, it will be deemed Unfurnished if either the water or electricity service has not been connected.

Unoccupied

Not stayed in overnight by a member of Your Household or any other person authorised by You.

We, Our, Us

AIG Europe S.A.,
30 North Wall Quay,
International Financial Services
Centre, Dublin 1, D01 R8H7.

You, Your

The person or people shown on Your Home Insurance Schedule as 'the insured'.

All other definitions as detailed in the Policy.

Section 1 – Your Buildings Cover

We will cover You by payment (which may be in staged payments) or, at Our option, by reinstatement, replacement or repair, for loss or damage by any of the events insured listed in paragraphs numbered 1 to 12, to the Buildings, subject to the terms, limitations, exceptions and exclusions set out in this policy.

In the event of a loss in respect of Buildings, our maximum liability is limited to the Sums Insured stated on Your Home Insurance Schedule or endorsed thereon, less the amount of the excess stated on Your Home Insurance Schedule in respect of each loss, except where indicated within this policy wording.

WHAT YOUR POLICY COVERS (EVENTS INSURED) - LOSS, DESTRUCTION AND/OR DAMAGE CAUSED BY:	YOUR POLICY DOES NOT COVER THE EXCESS AMOUNT(S) STATED ON YOUR HOME INSURANCE SCHEDULE OR LOSS OR DAMAGE:
1. Fire, Explosion, Lightning, Earthquake and Thunderbolt	<ul style="list-style-type: none">■ To properties built prior to 1920 unless rewired in the last 20 years by a certified electrician.
2. Smoke Meaning direct damage from smoke including the sudden and unusual operation of any domestic heater or domestic cooking appliance located within the Buildings.	<ul style="list-style-type: none">■ To properties built prior to 1920 unless rewired in the last 20 years by a certified electrician;■ By smoke from fireplaces;■ By smog or from agricultural or industrial operations.
3. Storm or Flood	<ul style="list-style-type: none">■ To fences and gates, lawns, hedges, trees, shrubs and plants, except as a direct result of damage to the Private House by storm or flood;■ By frost;■ To roofs constructed with torch-on felt exceeding 10 years of age;■ To properties that have incurred flood damage in the past 10 years;

**WHAT YOUR POLICY COVERS
(EVENTS INSURED) - LOSS,
DESTRUCTION AND/OR
DAMAGE CAUSED BY:**

**YOUR POLICY DOES NOT
COVER THE EXCESS AMOUNT(S)
STATED ON YOUR HOME
INSURANCE SCHEDULE OR
LOSS OR DAMAGE:**

**4. Freezing, Escape or Overflow of
Water from within any Plumbing
or Heating system, Fixed Water
Apparatus or Fixed Domestic
Appliance.**

Trace and Access

We will pay up to a maximum of **€750** to remove or replace any part of the Buildings necessary to repair any fixed domestic water, gas or heating installation from which water has escaped.

■ To properties where incorrect information has been given in relation to flood history.

- To properties built prior to 1920 unless replumbed in the last 20 years by a certified plumber;
- While the Private House is Unfurnished;
- Where the Private House has been Unoccupied for more than 35 consecutive days immediately prior to the loss or damage;
- To any plumbing or heating system, fixed water apparatus or fixed domestic appliance from which the water escapes;
- To any fixed water or heating installation due to wear and tear, rust or gradual deterioration;
- Resulting from escape or overflow water from gutters;
- Caused by the gradual ingress of water from shower units and baths;
- Should You retain any experts or contractors other than those carrying out emergency works without Our express consent. The engagement of these experts or contractors will at all times be subject to Our approval, and We reserve the right to select experts from Our own panel.

Increased Policy Excess:

For this event insured, the standard policy excess amount is increased to **€1,000** for each and every loss incident.

**WHAT YOUR POLICY COVERS
(EVENTS INSURED) - LOSS,
DESTRUCTION AND/OR
DAMAGE CAUSED BY:**

**5. Escape or Overflow of Oil
from within any Plumbing
or Heating System or
Fixed Domestic Appliance**

Trace and Access

We will pay up to a maximum of **€750** to remove or replace any part of the Buildings necessary to repair any fixed domestic water or heating installation from which oil has escaped.

6. Stealing (or Attempted Stealing)

**YOUR POLICY DOES NOT
COVER THE EXCESS AMOUNT(S)
STATED ON YOUR HOME
INSURANCE SCHEDULE OR
LOSS OR DAMAGE:**

- While the Private House is Unfurnished;
- Where the Private House has been Unoccupied for more than 35 consecutive days immediately prior to the loss or damage;
- To any plumbing or heating system, fixed water apparatus or fixed domestic appliance from which the oil escapes;
- To any fixed water or heating installation due to wear and tear, rust or gradual deterioration;
- Should You retain any experts or contractors other than those carrying out emergency works without Our express consent. The engagement of these experts or contractors will at all times be subject to Our approval, and We reserve the right to select experts from Our own panel.

- While the Private House is Unfurnished;
- Where the Private House has been Unoccupied for more than 35 consecutive days immediately prior to the loss or damage;
- When any part of the Private House is lent, let, sub-let or accommodating paying guests unless involving entry or exit by forcible or violent means;
- Where incorrect alarm and security information has been provided.

Increased Policy Excess

(Where **H2-Burglar Alarm Clause** applies):
If at the time of a stealing (or attempted stealing) loss your burglar alarm is not switched on and in service the standard policy excess is increased to **€1,000** for each and every loss incident.

**WHAT YOUR POLICY COVERS
(EVENTS INSURED) - LOSS,
DESTRUCTION AND/OR
DAMAGE CAUSED BY:**

**YOUR POLICY DOES NOT
COVER THE EXCESS AMOUNT(S)
STATED ON YOUR HOME
INSURANCE SCHEDULE OR
LOSS OR DAMAGE:**

**7. Impact by Aircraft, Aerial
Devices or Articles Dropped
from them, Rail Vehicles,
Road Vehicles or Animals**

- To Buildings caused by animals owned by You or a member of Your Household.

**8. Falling Trees and Branches
and/or External Television/Radio
Aerials, Masts and Satellite
Dishes**

- Caused by felling of trees or lopping of branches;
- To hedges and fences;
- Arising from the cost of removing fallen trees unless they have otherwise resulted in a valid claim under the policy.

**9. Riot, Civil Commotion, Strikers,
Locked-Out Workers or Persons
Taking Part in Labour
Disturbances**

- To boundary walls, hedges, tennis courts, gates, fences, terraces, patios, drive ways, footpaths, swimming pools, lawns, trees, shrubs and plants.

**10. Malicious Damage and
Vandalism**

- (Other than by malicious fire and explosion):
- By any person lawfully on the premises or any person invited onto the premises by You or a member of Your Household;
 - While the Private House is Unfurnished;
 - Where the Private House has been Unoccupied for more than 35 consecutive days immediately prior to the loss or damage;
 - To boundary walls, hedges, tennis courts, gates, fences, terraces, patios, driveways, footpaths, swimming pools, lawns, trees, shrubs and plants.

**11. Subsidence or Heave of the
Site on Which the Private
House Stands or Landslip**

- To properties that have incurred subsidence damage in the past;
- To properties where incorrect information has been given in relation to subsidence history;

YOUR POLICY DOES NOT COVER THE EXCESS AMOUNT(S) STATED ON YOUR HOME INSURANCE SCHEDULE OR LOSS OR DAMAGE:

- Resulting from demolition, structural alteration or structural repair;
- Resulting from faulty workmanship, defective design, the use of defective materials, settlement of newly made up ground and coastal, lake or river erosion;
- To boundary walls, gates, fences, terraces, patios, driveways, footpaths, swimming pools and tennis courts unless the Private House is damaged at the same time by this cause;
- Resulting from the bedding down of any structure;
- To solid floor slabs or loss or damage resulting from the movement thereof unless the foundations beneath the external walls of the Private House are damaged by the same cause and at the same time;
- Resulting from tunnelling work;
- Should You retain any experts or contractors other than those carrying out emergency works without Our express consent. The engagement of these experts or contractors will at all times be subject to Our approval, and We reserve the right to select experts from Our own panel.

Increased Policy Excess:

For this event insured, the standard policy excess amount is **€1,000** for each and every loss incident.

**WHAT YOUR POLICY COVERS
(EVENTS INSURED) - LOSS,
DESTRUCTION AND/OR
DAMAGE CAUSED BY:**

**12. Accidental Damage (but only if
indicated as covered on the
Schedule)**

**YOUR POLICY DOES NOT
COVER THE EXCESS AMOUNT(S)
STATED ON YOUR HOME
INSURANCE SCHEDULE OR
LOSS OR DAMAGE:**

- To the Buildings other than to the Private House;
- To any part of the Private House which is loaned, let, sub-let, or accommodating paying guests;
- By settlement and shrinkage;
- Caused by animals owned or in the care custody or control of You or members of Your Household;
- Caused by scratching, abrading or denting;
- Caused by faulty workmanship, defective design, the use of defective materials or loss or damage resulting from them;
- To pottery, porcelain, terracotta, glass or other brittle articles, while being handled or actively used;
- To photographic, television, radio or other receiving, recording or reproducing equipment as a result of the fitting, repairing, adjusting, or dismantling of any part of such apparatus, or to lamps, tubes, or electronic components in such apparatus;
- To records, audio, video or computer discs, tapes or cassettes;
- As a result of tree root action; which comes within the terms of any exclusion or limitation set out in this policy wording including, but not limited to, paragraphs 1 to 11 of this section.

Your Buildings Cover Also Includes

Alternative Accommodation

We will pay for:

1. Reasonable additional expenses necessarily incurred by You, with Our consent, for alternative comparable accommodation for You and members of Your Household;
2. Loss of rent due to You;
3. Up to two years ground rent if You are liable;
4. Rent which continues to be payable by You;

as a result of the Buildings being rendered uninhabitable following damage by an insured cause.

The expense is limited to the period necessary for reinstatement and the total amount payable is limited to **15%** of the Buildings Sum Insured.

Debris Removal Costs

We will pay for the cost of debris removal, demolition and/or shoring up costs necessarily incurred with Our consent following loss or damage to the Buildings by an insured cause.

Architects/Surveyors Fees

Architects/surveyors and legal fees necessarily and reasonably incurred, with Our consent in the reinstatement of the Buildings following loss or damage to the Buildings by an

insured cause but excluding fees incurred in the preparation or presentation of any claim. In addition We are not liable for the fees of any public loss assessors You may decide to engage.

Reinstatement of Sum Insured After Loss

The Sums Insured will not be reduced by the amount of any loss.

Public Authorities Requirements Costs

We will pay the cost of complying with any government, local authority, building or other regulation to the extent that these apply to parts of the Buildings damaged by an insured cause (but not where notice has been served on You prior to the occurrence of the loss or damage or where We were not advised that the property to be insured is a listed property or a protected structure).

Purchaser's Interest

If You have contracted to sell the Buildings, the contracting purchaser will have, at Your request, the benefit of this Section up to the date of completion of the sale. This extension only applies if the Buildings is not otherwise insured and shall not prejudice Your or Our rights.

Service Pipes and Cables

We will cover You for accidental damage to service pipes and cables for which You are legally responsible. The total amount payable is limited to **5%** of the Buildings Sum Insured, however We will not cover damage as a result of root tree action.

If Home Plus is Shown on Your Home Insurance Schedule the Following Covers are Included

WHAT YOUR POLICY ALSO COVERS (EVENTS INSURED):

YOUR POLICY DOES NOT COVER THE EXCESS AMOUNT(S) STATED ON YOUR HOME INSURANCE SCHEDULE OR LOSS OR DAMAGE:

Breakage of Glass and Sanitary Fittings

Accidental breakage of:

1. Fixed glass in doors, windows, skylights, fanlights and verandas;
2. Fixed wash-hand basins, fixed baths, cisterns, fixed sanitary fittings and fixed shower units, fixed glass in furniture, hobs and mirrors.

- While the Private House is Unfurnished or where the Private House has been Unoccupied for more than 35 consecutive days immediately prior to the loss or damage;
- To swimming pools, green houses or glasshouses any amount in excess of **€1,000** in respect of greenhouses or glass houses.

Clean Up Expenses

Vouched expenses incurred to clean up (but not to landscape), following escape of oil from any fixed domestic system or appliance will be paid, subject to a maximum amount of **€1,500** and provided no payment is made under Contents cover on this or any other insurance policy.

- While the Private House is Unfurnished or where the Private House has been Unoccupied for more than 35 consecutive days immediately prior to the loss or damage.

Door Locks Replacement

We will pay the cost of replacing external door locks and keys of Your Buildings, specified on Your Home Insurance Schedule, where the keys of such locks have been stolen following a break-in at the Private House or following an assault on You or a member of Your Household for which You are insured.

The maximum amount payable will be **€750**.

No policy excess applies to this cover benefit.

**WHAT YOUR POLICY ALSO
COVERS
(EVENTS INSURED):**

Fire Brigade Charges

We will pay the cost of the charges made on You by a local authority (as permitted by legislation) for Fire Brigade attendance, as a result of any incident which is insured by Your policy. The maximum amount payable will be **€1,500**.

No policy excess applies to this cover benefit.

Satellite Dishes, Television/Radio Aerials and Masts

We will cover You for loss or damage to external satellite dishes, television/radio aerials and masts not exceeding 30 feet in height but subject to a maximum amount of **€1,500** any one loss.

Title Deeds

The cost of preparing new title deeds to the Buildings if they are lost or damaged while in the Private House or in Your bank for safe-keeping.

The maximum amount payable is **€750**.

No policy excess applies to this cover benefit.

If Home Premium is Shown on Your Home Insurance Schedule the Following Covers are Included

The following additional covers and benefits only apply if Home Cover Premium is shown as operative on Your Home Insurance Schedule and You have also selected Buildings cover.

These covers and benefits are in addition to those provided under Home Cover Plus.

Adaptation of Home Following Disability

We will pay the cost of adapting the Buildings for wheelchair access in the event that a member of the Household suffers disablement as a result of an accident occurring during the Period of Insurance, which requires them to use a wheelchair for mobility which will in all probability continue for the remainder of their natural life.

The maximum amount payable is **€10,000**.

No policy excess applies to this cover benefit.

Damage to Headstones

We will pay the cost of repairing and/or replacing headstones on the graves of Your parent, spouse or child following damage as a result of fire, lightning, storm, flood, malicious damage and/or stealing.

The maximum amount payable is **€1,000**.

No policy excess applies to this cover benefit.

Landscaping Cover

Vouched expenses incurred to landscape Your garden following damage as a result of storm or flood will be paid, subject to a maximum amount of **€1,000** provided the Private House is damaged at the same time by this storm or flood.

Increased Benefits

When You purchase Home Cover Premium, the increased benefits outlined below apply:

Description of Cover	SuperValu Insurance Home Cover Plus Benefits	SuperValu Insurance Home Cover Premium Benefits
Door locks replacement	€750	€1,000
Fire Brigade charges	€1,500	€2,000
Satellite dishes, TV/radio aerials and masts	€1,500	€2,000
Vouched clean up expenses following escape of oil	€1,500	€2,000

Your Buildings Cover also includes Your Legal Liability to Others as Owner of the Buildings

WHAT YOUR POLICY COVERS (EVENTS INSURED):

We will cover You against all sums which You shall become legally liable to pay as owner of the Buildings for accidents happening in or about the Buildings which result in:

1. Death, bodily injury or illness to any person other than:
 - (i) Members of Your Household;
 - (ii) Employees of You or of members of Your Household;
 - (iii) Paying Guests unless the use has been declared and the premium paid.
2. Accidental damage to property other than property belonging to or under the control of:
 - (i) You;
 - (ii) Members of Your Household;
 - (iii) Employees of You or of members of Your Household;
 - (iv) Paying Guests unless the use has been declared and the premium paid.

The amount payable in respect of any one event or series of events constituting one occurrence will not exceed **€3,000,000** inclusive of all legal fees and other expenses.

In the event of Your death We will, in respect of liability incurred by You, cover Your personal representatives in the terms of and subject to the limitations set out, provided that such personal representatives will, as though they were the Insured, observe, fulfil and be subject to the terms, exceptions and conditions of the Policy insofar as they can apply.

YOUR POLICY DOES NOT COVER LIABILITY IN RESPECT OF:

- The ownership or use of any land or building other than the Buildings specified on Your Home Insurance Schedule;
- The occupation of any land or building;
- The exercise of any profession, trade or business other than the provision of:
 - A child minding facility at the Buildings for not more than 2 children;
 - Accommodation for Paying Guests as detailed and subject to the limit set out within this policy wording or any amending Endorsement; (If the cover has been requested and premium paid)
- Any wilful or malicious act;
- Work of a construction or reconstruction nature or structural alterations or demolition;
- The transmission of any communicable disease;
- Any contract imposed on You, for which liability You would not otherwise have been under;

Section 2 – Your Contents Cover

We will cover You by payment (which may be in staged payments) or, at our option, by reinstatement, replacement or repair, for loss or damage by any of the events insured listed in paragraphs numbered 1 to 12, to the Contents, subject to the terms, limitations, exceptions and exclusions set out in this policy wording.

In the event of a loss in respect of Contents, our maximum liability is limited to the Sums Insured stated on Your Home Insurance Schedule or endorsed thereon, less the amount of the excess stated on Your Home Insurance Schedule in respect of each loss, except where indicated within this policy wording.

**WHAT YOUR POLICY COVERS
(EVENTS INSURED) - LOSS,
DESTRUCTION AND/OR
DAMAGE CAUSED BY:**

**YOUR POLICY DOES NOT
COVER THE EXCESS AMOUNT(S)
STATED ON YOUR HOME
INSURANCE SCHEDULE OR
LOSS OR DAMAGE:**

**1. Fire, Explosion, Lightning,
Earthquake and Thunderbolt**

- To properties built prior to 1920 unless rewired in the last 20 years by a certified electrician.

2. Smoke

Meaning direct damage from smoke including the sudden and unusual operation of any domestic heater or domestic cooking appliance located within the Buildings.

- By smoke from fireplaces;
- By smog or from agricultural or industrial operations;
- To properties built prior to 1920 unless rewired in the last 20 years by a certified electrician.

3. Storm or Flood

- By frost;
- To properties that have incurred flood damage in the past 10 years;
- To properties where incorrect information has been given in relation to flood history.

**WHAT YOUR POLICY COVERS
(EVENTS INSURED) - LOSS,
DESTRUCTION AND/OR
DAMAGE CAUSED BY:**

4. Freezing, Escape or Overflow of Water from within any Plumbing or Heating System, Fixed Water Apparatus or Fixed Domestic Appliance.

Trace and Access

We will pay up to a maximum of **€750** to remove or replace any part of the Buildings necessary to repair any fixed domestic water, gas or heating installation from which water has escaped but only if no payment has been made under the Buildings cover of this or any other policy.

5. Escape or Overflow of Oil from within any Plumbing or Heating System or Fixed Domestic Appliance.

Trace and Access

We will pay up to a maximum of **€750** to remove or replace any part of the Buildings necessary to repair any fixed domestic water or heating installation from which oil has escaped but only if no payment has been made under the Buildings cover of this or any other policy.

6. Stealing (or Attempted Stealing)

**YOUR POLICY DOES NOT
COVER THE EXCESS AMOUNT(S)
STATED ON YOUR HOME
INSURANCE SCHEDULE OR
LOSS OR DAMAGE:**

- While the Private House is Unfurnished,
- Where the Private House has been Unoccupied for more than 35 consecutive days immediately prior to the loss or damage;
- Resulting from escape or overflow water from gutters;
- Caused by the gradual ingress of water from shower units and baths;
- To properties built prior to 1920 unless re-plumbed in the last 20 years by a certified plumber.

Increased Policy Excess:

For this event insured, the standard policy excess amount is increased to **€1,000** for each and every loss incident.

- To properties built prior to 1920 unless re-plumbed in the last 20 years by a certified plumber;
- While the Private House is Unfurnished;
- Where the Private House has been Unoccupied for more than 35 consecutive days immediately prior to the loss or damage.

- While the Private House is Unfurnished;
- Where the Private House has been Unoccupied for more than 35 consecutive days immediately prior to the loss or damage;

**WHAT YOUR POLICY
COVERS (EVENTS
INSURED) - LOSS,
DESTRUCTION AND/OR
DAMAGE CAUSED BY:**

**YOUR POLICY DOES NOT COVER
THE EXCESS AMOUNT(S) STATED
ON YOUR HOME INSURANCE
SCHEDULE OR LOSS OR DAMAGE:**

- When any part of the Private House is lent, let, sub-let or accommodating Paying Guests unless involving entry or exit by forcible or violent means;
- Where incorrect alarm and security information has been provided.

Increased Policy Excess

(Where **H2-Burglar Alarm Clause** applies):

If at the time of a stealing (or attempted stealing) loss your burglar alarm is not switched on and in service the standard policy excess is increased to **€1,000** for each and every loss incident.

7. Impact by Aircraft, Aerial Devices or Articles Dropped from them, Rail Vehicles, Road Vehicles or Animals

- To Contents caused by animals owned by You or a member of Your Household.

8. Falling Trees and Branches and/or External Television/Radio Aerials, Masts and Satellite Dishes

- Caused by felling of trees or lopping of branches;
- Arising from the cost of removing fallen trees unless they have otherwise resulted in a valid claim under the Policy.

9. Riot, Civil Commotion, Strikers, Locked-Out Workers or Persons Taking Part in Labour Disturbances

10. Malicious Damage and Vandalism

(Other than by malicious fire and explosion):

- By any person lawfully on the premises or any person invited onto the premises by You or a member of Your Household;
- While the Private House is Unfurnished;
- Where the Private House has been Unoccupied for more than 35 consecutive days immediately prior to the loss or damage.

**WHAT YOUR POLICY COVERS
(EVENTS INSURED) - LOSS,
DESTRUCTION AND/OR
DAMAGE CAUSED BY:**

**11. Subsidence or Heave of the Site
on Which the Private
House Stands or Landslip**

**YOUR POLICY DOES NOT
COVER THE EXCESS AMOUNT(S)
STATED ON YOUR HOME
INSURANCE SCHEDULE OR
LOSS OR DAMAGE:**

- To properties that have incurred subsidence damage in the past;
- To properties where incorrect information has been given in relation to subsidence history;
- To the Contents unless the Private House is damaged simultaneously.

**12. Accidental Damage (but only
if indicated as covered on Your
Schedule)**

- To the contents other than the contents of the Private House;
- By settlement and shrinkage;
- Caused by animals owned or in the care, custody or control of You or members of Your Household;
- Caused by scratching, abrading or denting;
- Caused by faulty workmanship, defective design, the use of defective materials or loss or damage resulting from them;
- To pottery, porcelain, terracotta, glass or other brittle articles, while being handled or actively used;
- To photographic, television, radio or other receiving, recording or reproducing equipment as a result of the fitting, repairing, adjusting, or dismantling of any part of such apparatus, or to lamps, tubes, or electronic components in such apparatus;
- To records, audio, video or computer discs, tapes or cassettes;
- As a result of tree root action;
- Which comes within the terms of any exclusion or limitation set out in this policy wording including, but not limited to, paragraphs 1 to 11 of this section.

Your Contents Cover Also Includes

Alternative Accommodation

We will pay for:

1. Reasonable additional expenses necessarily incurred by You, with Our consent, for alternative comparable accommodation for You and members of Your Household;
2. Loss of rent due to You;
3. Up to two years ground rent if You are liable;
4. Rent which continues to be payable by You;
5. The reasonable cost of temporary storage of Contents, as a result of the Buildings being rendered uninhabitable following damage by an insured cause.

The expense is limited to the period necessary for reinstatement and the total amount payable is limited to **15%** of the Contents Sums Insured.

Reinstatement of Sum Insured After Loss

The Sums Insured will not be reduced by the amount of any loss.

Liability as a Tenant (if applicable)

We will pay for all sums You become legally liable to pay as tenant, but not as owner, of the buildings following loss or damage:

1. By any of the causes listed at paragraphs 1 to 11, and paragraph 12 if indicated as covered in Your Schedule, of the Buildings section;
2. To fixed glass and sanitary ware;
3. To service pipes and cables.

The maximum amount We will pay is **20%** of the Contents Sum Insured in any one Period of Insurance.

If Home Plus is Shown on Your Home Insurance Schedule the Following Covers are Included

WHAT YOUR POLICY COVERS (EVENTS INSURED):

Audio and Audio Visual Equipment (applicable only if Accidental Damage to Contents is not included)

We will pay the cost of replacing or repairing Your television, video, stereo and hi-fi equipment and personal computers if they are accidentally damaged whilst in the Private House. The maximum We will pay in any one period of insurance is **€1,500**.

Breakage of Glass and Sanitary Fittings

Accidental breakage of fixed glass in furniture, hobs and mirrors.

YOUR POLICY DOES NOT COVER THE EXCESS AMOUNT(S) STATED ON YOUR HOME INSURANCE SCHEDULE OR LOSS OR DAMAGE:

- To records, audio, video or computer discs, compact discs, tapes or cassettes;
- Caused by animals owned or in the care custody or control of You or members of Your Household;
- To any equipment or item following breakdown, malfunction or misuse;
- To any item or equipment designed to be portable whilst it is being moved, carried or transported;
- While any item or equipment is being used professionally.

- To any item broken or cracked at the commencement of this insurance;
- To swimming pools;
- To any part of the Private House which is loaned, let, sub-let or accommodating Paying Guests;
- While the Private House is Unfurnished;
- Where the Private House has been Unoccupied for more than 35 consecutive days immediately prior to the loss or damage;
- To hand mirrors.

WHAT YOUR POLICY COVERS (EVENTS INSURED):

Christmas

The Contents Sum Insured is automatically increased by **10%** during the months of December and January.

Compensation for Death of Insured and/or Spouse

We will pay **€2,500** in the event of You or Your spouse's death by accident, as a result of:

1. Fire, explosion, lightning or assault by thieves at the Buildings;
2. Travelling as a passenger by train, bus, licensed taxi or hackney;
3. Assault in the street, where death occurs within three calendar months of such assault.

Contents in the Open

We will cover You, up to an amount of **€750**, for loss or damage by an insured cause, other than Accidental Damage (irrespective of whether cover is indicated on Your Schedule), to Contents in the open within the boundaries of Your Buildings.

Fraudulent Use of Credit/Debit/ Charge/Cheque or Cash Cards

We will cover You up to a maximum of **€1,000** in any Period of Insurance, in respect of all claims resulting from the loss of a credit/debit/charge/cheque and/or cash card belonging to You, or Your spouse and subsequent fraudulent use by any unauthorised person.

No policy excess applies to this cover benefit.

YOUR POLICY DOES NOT COVER THE EXCESS AMOUNT(S) STATED ON YOUR HOME INSURANCE SCHEDULE OR LOSS OR DAMAGE:

- While the Private House is Unfurnished;
- Where the Private House has been Unoccupied for more than 35 consecutive days immediately prior to the loss or damage.

- To bicycles in the open.

- Following non-compliance with the terms and conditions of the card provider regulations;
- Where the loss of the card is not reported to the Gardai or Police and the card provider upon discovering that it is missing;
- Following unauthorised use by any member of Your Household.

WHAT YOUR POLICY COVERS (EVENTS INSURED):

Freezer and Refrigerator Contents

We will cover You up to a maximum of **€1,000** by payment or, at our option, by replacement for loss or damage to food in Your deep freezer and refrigerator caused by any of the following events:

1. Rise or fall in the temperature;
2. Contamination by refrigeration fumes resulting from;
 - (i) Accidental damage to the appliance;
 - (ii) Failure of the appliance due to its own defect.

Replacement of Freezer and Refrigeration Contents:

Once Your freezer claim has been approved a SuperValu voucher will be issued for use in Your local SuperValu store up to the value of Your Claim settlement.

No policy excess applies to this cover benefit.

Household Removal

Loss or damage to Contents whilst in the course of removal by a professional furniture removal contractor only, from the Buildings to Your new permanent residence in Ireland.

Temporary Removal of Property

Loss of or damage to Contents by an insured cause while temporarily removed from Your Private House but remaining in the Republic of Ireland, Northern Ireland, Great Britain, the Channel Islands or the Isle of Man.

YOUR POLICY DOES NOT COVER THE EXCESS AMOUNT(S) STATED ON YOUR HOME INSURANCE SCHEDULE OR LOSS OR DAMAGE:

- Due to any deliberate act by You;
- Due to any consequence of strikes, labour or political disturbances.

- To property while in storage away from removal vehicle;
- Recoverable from any other source;
- To glassware, china, pottery, porcelain, terracotta or other brittle articles unless they have been packed for removal by professional packers;
- Caused by scratching, abrading or denting.

- By storm or flood to property in transit or in the open;
- By Accidental Damage;
- To property otherwise insured;
- To property removed for sale or exhibition or in storage facilities;

WHAT YOUR POLICY COVERS (EVENTS INSURED):

In the event of loss or damage the amount recoverable will be limited to **10%** of the Sum Insured on Contents.

YOUR POLICY DOES NOT COVER THE EXCESS AMOUNT(S) STATED ON YOUR HOME INSURANCE SCHEDULE OR LOSS OR DAMAGE:

- For any amount in excess of **€1,500** in total, or in excess of **€500** for any one item, in respect of property belonging to any member of Your Household, while living away from home and/or attending college or university;
- By stealing or any attempt thereat other than:
 - From any bank, safe deposit or occupied house;
 - From any building where You or any member of Your Household is temporarily staying and which involves entry or exit by forcible or violent means;
 - Involving entry to or exit from a building by forcible and violent means;
 - During removal to or from any bank or safe deposit while in the custody of You or a member of Your Household.

Title Deeds

The cost of preparing new title deeds to the Buildings if they are lost or damaged while in the Private House or in Your bank for safekeeping.

The maximum amount payable is **€750**.

No policy excess applies to this cover benefit.

Visitors and Guests' Property

Loss of or damage to the property of visitors and guests other than Paying Guests by an insured cause is included up to a limit of **€1,000** of any one loss.

No policy excess applies to this cover benefit.

Wedding Gifts

The Contents Sum Insured is automatically increased by **10%** for a period of one month before and one month after the wedding day of You or a member of Your Household.

- While the Private House is Unfurnished;
- Where the Private House has been Unoccupied for more than 35 consecutive days immediately prior to the loss or damage.

If Home Premium is Shown on Your Home Insurance Schedule the Following Covers are Included

The following additional covers and benefits only apply if Home Cover Premium is shown as operative on Your Home Insurance Schedule and You have also selected Contents cover.

These covers and benefits are in addition to those provided under Home Cover Plus.

WHAT YOUR POLICY COVERS (EVENTS INSURED):

Shopping

We will pay for loss or damage to food and other goods while You, or a member of Your Household, are transporting them from the shop where bought to the Buildings specified on Your Home Insurance Schedule subject to a maximum amount of **€500** any one loss.

No policy excess applies to this cover benefit.

YOUR POLICY DOES NOT COVER THE EXCESS AMOUNT(S) STATED ON YOUR HOME INSURANCE SCHEDULE OR LOSS OR DAMAGE:

- By theft or attempted theft from any unattended vehicle unless:
 - All windows, including sunroof, and doors are securely locked and
 - The property is completely concealed within a closed compartment or locked boot.
- To property otherwise insured.

Increased Benefits

When You purchase Home Cover Premium, the increased benefits outlined below apply:

Description of Cover	SuperValu Insurance Home Cover Premium Benefits	SuperValu Insurance Home Cover Plus Benefits
Home Office Equipment	€3,000	€6,000
Money	€500	€2,000
Loss of oil	€1,000	€2,000
Fraudulent use of credit/cheque etc cards	€1,000	€3,000
Visitors and guests' property	€1,000	€3,000

WHAT YOUR POLICY COVERS (EVENTS INSURED):

Unspecified All Risks Cover

The following cover only applies if the Home Cover Premium is shown on Your Home Insurance Schedule and You have also selected Contents cover.

The Cover - Unspecified All Risks - €3,000

We will cover You by payment or, at our option, by reinstatement, replacement or repair, for loss or

damage caused to unspecified items as described in Section 3 All Risks subject to a maximum of **€3,000** in any one period of insurance.

- This cover forms part of the Contents section of Your policy and is in addition to any cover purchased under Section 3 All Risks.
- No sum insured will appear on Your Home Insurance Schedule for this cover.
- This cover is subject to all the terms conditions and exclusions of Section 3 All Risks.
- **No Policy Excess** applies to this Premium Cover benefit.

Your Contents Cover includes Liability to Others

WHAT YOUR POLICY COVERS (EVENTS INSURED):

Liability to Domestic Employees

We will cover You against all sums which You shall become legally liable to pay as employer for death, bodily injury or illness to any Domestic Employee while in Your employment in connection with the Buildings.

The amount payable in respect of any one event or series of events constituting one occurrence shall not exceed **€3,000,000** inclusive of all legal fees and other expenses.

Liability to Others:

We will cover You against all sums which You shall become legally liable to pay:

1. As occupier of the Buildings;
2. In a personal capacity within the Republic of Ireland, Northern Ireland, Great Britain, Isle of Man, Channel Islands or elsewhere in the world (with the exception of countries excluded under the Sanctions Notice) in the course of a visit not lasting more than 60 consecutive days;

(i) For death, bodily injury or illness to any person other than:

YOUR POLICY DOES NOT COVER LIABILITY IN RESPECT OF:

- Any action for damage brought in a court of law outside the Republic of Ireland;
 - Any agreement unless liability would have otherwise applied;
 - Any wilful or malicious damage;
 - Arising from work of a construction or reconstruction nature or structural alterations or demolition or any operation incidental thereto;
 - Accidents to independent consultants or contractors and/or their employees;
 - Death, bodily injury or illness caused to other members of Your Household.
-
- The ownership, possession or use of any mechanically or electrically propelled vehicle (which includes mechanically propelled lawnmowers, mechanically or electrically propelled children's toys and mechanically or electrically propelled quad bikes), horse-drawn vehicle, water craft, aircraft (other than model aircraft) or similar vehicles or craft. This exclusion does not apply to mechanically propelled lawnmowers being used at Your Buildings provided that this extension shall not apply to or include any liability which is compulsorily insurable under any Road Traffic Acts or amending statutes;

WHAT YOUR POLICY COVERS (EVENTS INSURED):

- You;
 - Members of Your Household;
 - Employees of You or of members of Your Household;
 - Paying Guests unless the use has been declared and the premium paid;
- (ii) For accidental damage to property other than property belonging to or under the control of:
- You;
 - Members of Your Household;
 - Employees of You or of members of Your Household;
 - Paying Guests unless the use has been declared and the premium paid, caused by:
 - You;
 - Members of Your Household (other than Domestic Employees);
 - Domestic Employees in the course of their employment in connection with the Buildings.

We will also cover, in like manner, members of Your Household.

The amount payable in respect of any one event or series of events constituting one occurrence will not exceed **€3,000,000** inclusive of all legal fees and other expenses.

In the event of Your death We will, in

YOUR POLICY DOES NOT COVER LIABILITY IN RESPECT OF:

- The ownership, possession or use of any animal, but this exclusion does not apply to ponies or saddle horses (unless used for racing or steeple chasing), domestic cats and dogs (other than dangerous dogs, as specified in regulations made under the Control of Dogs Acts or amendments thereto, if such ownership, possession or use is not in accordance with the provisions of such regulations);
- Ponies, saddle horses, domestic cats and dogs that have been the subject of a liability claim in the past;
- The ownership of any land or building;
- The occupation of any land or building other than:
 - The Buildings specified on Your Home Insurance Schedule;
 - Temporary holiday accommodation.
- Any profession, trade or business other than the provision of:
 - A child minding facility at the Buildings for not more than 2 children;
 - If the cover has been requested and the premium paid, accommodation for paying guests as detailed and subject to the limit set out within this policy or any amending Endorsement;
- Any wilful or malicious act;

WHAT YOUR POLICY COVERS (EVENTS INSURED):

respect of liability incurred by You, cover Your personal representatives in the terms of and subject to the limitations set out, provided that such personal representatives will, as though they were the Insured, observe, fulfil and be subject to the terms, exceptions and conditions of the policy insofar as they can apply.

YOUR POLICY DOES NOT COVER LIABILITY IN RESPECT OF:

- The ownership, possession, use or discharge of any firearm other than firearms licensed for sporting activities;
- Any contract imposed on You, for which liability You would not otherwise have been under;
- Dangerous implements (e.g. chainsaws, blowtorches, kango hammers, welding equipment and/or any equipment necessitating the use of protective clothing) which are being used other than at the buildings as described on Your Home Insurance Schedule;
- Arising from work of a construction or reconstruction nature or structural alterations or demolition or any operation incidental thereto;
- The transmission of any communicable disease by You or any member of Your household.

Section 3 – Your Optional All Risks Cover

(for Personal Belongings and Jewellery)

This optional insurance cover only applies when All Risks Sum Insured is shown on Your Home Insurance Schedule.

A Policy Excess of **€100** applies to this section of the policy in respect of each and every loss or damage Incident.

WHAT YOUR POLICY COVERS WE WILL COVER LOSS OR DAMAGE TO:

Item 1 - Unspecified Items

Description of items covered:

1. **Personal Effects** (excluding hearing aids, mobile phones, laptops, tablets and the like)
2. **Jewellery, Photographic Equipment** (excluding camcorders)
3. **Clothing and Sports Equipment**

up to a maximum Sum Insured per item of **€1,000**.

Item 2 - Specified Items

Any item specified on Your Home Insurance Schedule up to a maximum of the Sum Insured shown against the item.

YOUR POLICY DOES NOT COVER THE €100 EXCESS AMOUNT STATED ABOVE OR LOSS OR DAMAGE:

- To any item (for Item 2) not clearly identifiable from the description provided on Your Home Insurance Schedule;
- To camping equipment, jet skis, documents of any kind and household goods;
- By stealing or attempted stealing from any unattended vehicle unless;
 - All windows, including sunroof, and doors are securely locked;
 - The property is completely concealed within a closed compartment or locked boot;
- To sports equipment while in use;
- To driver licenses, passports or documents of any kind
- To musical instruments or photographic equipment used or held for business or professional purposes;

WHAT YOUR POLICY COVERS: WE WILL COVER LOSS OR DAMAGE TO:

The item must be clearly and accurately described on Your Home Insurance Schedule so as to be clearly identifiable for the purposes of validating a claim.

Failure to do so will result in the maximum Sum Insured per item from the Unspecified Items cover above applying.

Where an item forms part of a set, pair or suite, the per item limit applies to the set, pair or suite and not just the damaged item (e.g. golf clubs).

YOUR POLICY DOES NOT COVER THE €100 EXCESS AMOUNT STATED ABOVE, OR LOSS OR DAMAGE:

- Caused by animals owned or in the care, custody or control of You or members of Your Household;
- To pottery, porcelain, terracotta, glass or other brittle items other than by fire and stealing.

Valuation Requirement for Specified Items Valued in Excess of €5,000

A valuation is required for all Specified Items valued in excess of **€5,000**.

Failure to provide a valuation obtained prior to a loss may invalidate the cover or result in a claim being rejected.

Geographical Limits

The cover provided by this section applies to insured property in the Republic of Ireland, Northern Ireland, Great Britain, the Channel Islands and the Isle of Man, and for **not more than 60 days** in any one Period of Insurance while elsewhere in the world.

Section 4 – Your Optional Pedal Cycle Cover

This optional insurance cover only applies when a pedal cycle Sum Insured is shown on Your Home Insurance Schedule.

A policy excess of **€75** applies to this section of the policy in respect of each and every loss or damage Incident.

WHAT YOUR POLICY COVERS (EVENTS INSURED):

Pedal cycles including fitted accessories against:

1. Loss or damage by theft or any attempted theft;
2. Accidental damage while the said cycle(s) is used by You, or any member of Your Household.

Cover is limited to the Territorial Limits or for the purpose of travel away only, elsewhere in the world for **up to 30 days** in any one period of insurance.

The maximum We will pay for any one pedal cycle is limited to the Sum Insured stated on Your Home Insurance Schedule.

YOUR POLICY DOES NOT COVER THE €75 EXCESS AMOUNT STATED ABOVE OR LOSS OR DAMAGE:

- Due to wear and tear, electrical or mechanical breakdown or derangement;
- Arising from business use;
- To tyres or lamps, or other accessories unless the cycle(s) itself is damaged at the same time;
- To motor assisted cycles.
- Due to stealing of the cycle(s) or its parts unless the cycles(s) is in a locked building or has been immobilised by a security device;
- Whilst the cycle is being used for racing, pacemaking, speed testing or for hire.

Section 5 – Your Optional Caravan Cover

This optional insurance cover only applies when a caravan Sum Insured is shown on Your Home Insurance Schedule.
The **standard Policy Excess** shown on Your Home Insurance Schedule applies to this section of the policy in respect of each and every loss or damage Incident.

Important Information

This Policy section covers caravans which are **not greater than 15 years old at inception**, are not let for hire or reward or used as a permanent or long-term residence.

WHAT YOUR POLICY COVERS (EVENTS INSURED):	YOUR POLICY DOES NOT COVER THE POLICY EXCESS AMOUNT STATED ON YOUR HOME INSURANCE SCHEDULE OR LOSS OR DAMAGE:
<p>We will cover You by payment or, at our option, by replacement or repair for accidental loss or damage to;</p> <ol style="list-style-type: none">1. The caravan specified on Your Home Insurance Schedule, including its accessories, furnishings and utensils;2. Clothing and Personal Effects whilst in the caravan or whilst temporarily in the towing vehicle in the course of a journey. <p>In addition We will pay the reasonable costs incurred to protect and remove</p>	<ul style="list-style-type: none">■ To tyres;■ If let for hire or reward or used as a permanent residence;■ By stealing or any attempt thereof:<ul style="list-style-type: none">○ Of clothing or Personal Effects while the caravan is unattended unless securely closed and locked,○ Of the caravan specified unless secured against theft (closed and locked);■ Caused by storm, unless secured at each corner by proprietary anchor screws and wire hawsers except when kept at the Buildings specified on Your Home Insurance Schedule;

**WHAT YOUR POLICY COVERS
(EVENTS INSURED):**

the caravan to suitable repairers and to deliver it to Your Buildings following repair subject to a maximum amount payable of **€400** in respect of any one loss.

Where Insured:

- Anywhere in the Republic of Ireland, Northern Ireland, Great Britain, Isle of Man, and the Channel Islands, including transit between ports.
- While temporarily within the continent of Europe in the custody and control of the Insured for **not more than 60 days** in any one Period of Insurance.

**YOUR POLICY DOES NOT COVER
THE POLICY EXCESS AMOUNT
STATED ON YOUR HOME
INSURANCE SCHEDULE OR LOSS
OR DAMAGE:**

- Of Money, stamp collections and documents of any kind;
- To High Value Items;
- For the amount of the policy excess stated on Your Home Insurance Schedule in respect of each loss.
- To caravans over 15 years old.

Liability to Others

WHAT YOUR POLICY COVERS (EVENTS INSURED):

We will cover You against all sums which You become legally liable to pay for damages in respect of;

1. Death, bodily injury or illness to any person excluding Your employees or members of Your Household;
2. Accidental damage to property other than property belonging to or under the control of You, members of Your Household or employees of You or of members of Your Household, arising out of the ownership or use of the caravan specified on Your Home Insurance Schedule.

We will also cover, in like manner, members of Your Household.

The amount payable in respect of any one event or series of events constituting one occurrence will not exceed **€3,000,000** inclusive of all legal fees and other expenses.

YOUR POLICY DOES NOT COVER LIABILITY IN RESPECT OF:

- Caravans over 15 years old at the time cover was arranged;
- The caravan whilst it is:
 - Attached to any vehicle;
 - Let for hire or reward or used as a permanent residence;
 - Being used other than for social, domestic and pleasure purposes.

How Claims will Be Settled

When Buildings Claims Settled on a New for Old basis

For Buildings (Section 1)

Any admitted claim (excluding claims in respect of felt roofs) will be settled on a new for old basis (without deduction for wear, tear or depreciation), provided:

1. The Buildings have been maintained in good repair;
2. The Buildings Sum Insured amount at the time of a loss is not less than the full cost of rebuilding the entire Buildings as defined inclusive of fees and removal of debris;
3. Repair or replacement is carried out without undue delay.

Otherwise, claims will be settled with an appropriate deduction for wear, tear and depreciation.

When Deduction Adjustment Made for Wear, Tear and Depreciation

Claims in Respect of Felt Roofs

Covered claims will be settled with an appropriate deduction for wear, tear and depreciation.

For Contents (Section 2)

Provided that, at the time of a loss, the Contents Sum Insured amount is adequate to replace all of the Contents as new, any admitted claim (excluding claims for items listed as below) will be settled on a new for old basis, as follows:

1. Total loss or destruction will be settled without deduction for wear, tear or depreciation,
2. Partial loss will be settled by payment of the cost of repair (if repairs can be made) and subject to this cost not exceeding the replacement value of the property as new.

Otherwise, claims will be settled with an appropriate deduction for wear, tear and depreciation.

All claims for:

1. Household linen, wearing apparel, sporting equipment and bicycles;
2. Any of the following if they are over 3 years old: carpets, floor covering and timber flooring; TV, audio, video, computer or recording equipment and ancillary material including CDs, tapes, records and software;

will be settled with an appropriate deduction for wear, tear and depreciation.

Our Limit of Liability – Buildings and Contents Sum Insured

In the event of a loss in respect of Buildings or Contents our maximum liability is limited to the Sum Insured amounts stated on Your Home Insurance Schedule or endorsed hereon.

Excess Amounts will be Deducted

We will deduct the amount of the excess stated on Your Home Insurance Schedule or elsewhere in this policy wording in respect of each loss.

For All Risks Cover (Section 3) and for Pedal Cycles Cover (Section 4)

Provided the loss or damage is covered by Your policy We will settle Your claim as follows subject to the Sum Insured being adequate:

1. Where damage can be economically repaired, including for clothing, We will either authorise or arrange for repair;
2. Where a damaged or lost item can be replaced with an item of similar quality We will either authorise or arrange for replacement;
3. Where We are unable to either

repair or replace the item, We will make a cash payment equal to an agreed replacement value;

4. Where We have offered either repair or replacement but You prefer a cash settlement, We will pay You an amount equal to the cost to Us had the item been repaired or replaced.

For Claims Relating to Items of Clothing:

We may make a deduction for wear, tear and depreciation for clothing.

For Caravan Cover (Section 5)

Our maximum liability for any admitted claim will not exceed the market value of the property at the time of its loss or damage, or the Sum Insured specified on Your Home Insurance Schedule (whichever is the lesser).

What to Do if an Event Insured Occurs

SuperValu Insurance Claims Helpline

If You do need to make a claim please contact our Home Claims Helpline at **01 8599700**. SuperValu Insurance staff will be glad to help You and advise You on how to proceed. You can e-mail us at claims.ie@aig.com

Where We need to discuss Your claim You will be contacted as soon as possible to make an appointment.

If You have any queries or if You need any advice in making Your claim just contact Us and We will be happy to help You.

When necessary – in the case of broken windows or burst pipes for example – You should have emergency repairs carried out immediately to prevent possible further damage to Your property.

Emergency Home Assist Helpline

We also provide an emergency 24-hour Home Assist emergency helpline which can provide You with a connection to an approved network of repairers (plumbers, electricians, glaziers, locksmiths, roofers etc.) to help alleviate the effects of a loss as quickly as possible. This is particularly useful when damage is discovered suddenly, especially outside of normal office hours.

The phone number for this service is **1850 924 012**.

The cost of this service must be borne by You. However, if the cost is covered by this Home Cover Policy then We will reimburse You as part of the claim settlement.

To Make a Home Insurance Claim You May Have to:

1. Complete and return a claim form;
2. Submit estimates with Your claim;
3. Wait until the estimate has been agreed by Us before You can proceed with repairs/re-decoration;
4. Retain all damaged property for inspection by Us.

If Your Property is Stolen or Damaged Maliciously

If Your property has been stolen or maliciously damaged, or if You lose a valuable item, You must inform the Gardaí or Police as soon as possible. You will receive the Garda report form with Your claim form which you will need to have completed by the Gardai to evidence that the matter was reported.

If Someone Else is Injured or Their Property is Damaged You Must:

1. Send written details to Us as soon as possible. It is vital that We deal with such claims on Your behalf.
2. Send to us any letters or documents You receive unanswered and without delay.

Things You Must Not Do:

1. Proceed with repairs (other than emergency repairs necessary to limit damage) or investigative work without Our prior approval;
2. Negotiate, admit or deny any claim without Our written consent, or allow any other person insured under this policy, or anyone else acting on Your behalf to do so.

If an Event Insured Occurs We are Entitled to:

1. Take over and conduct in Your name, or in the name of any other person covered by this Policy, the defence or settlement of any legal action;
2. Take proceedings at Our own expense and for Our own benefit, but in Your name, or in the name of any other person covered by this policy, to recover any payment We have made under this policy;
3. Receive all necessary assistance from You or any other person covered by this policy;
4. Enter any Building where loss or damage has occurred and deal with any salvage in a reasonable manner. However, no property may be abandoned to Us.

Disagreement Over a Claim – Arbitration

All differences arising out of this Policy shall be referred to the decision of an arbitrator to be appointed by the

parties or failing agreement by the President for the time being of the Incorporated Law Society of Ireland. Where any difference is referred to arbitration, the making of an award shall be a condition precedent to any right of action against the Company. Claims not referred to arbitration within 12 calendar months from the date of the disclaimer of the liability shall be deemed to have been abandoned.

Important

This condition does not affect Your right to refer any claim or query to the office of the Financial Services Ombudsman Bureau.

Matching Pairs or Sets

We treat each separate item of a matching pair or set, or set of furniture, sanitary suite or fittings, soft furnishings or other fixtures and fittings, as a single item. We will only pay for lost or damaged items. We will not pay for the cost of replacing, recovering or remodelling undamaged pieces, or pieces which have not been lost or damaged, just because it forms part of a set, suite or one of a number of items similar in nature, colour or design. If an item in a set is lost or damaged, the other pieces of the set may lose some value, even if they

have not been physically damaged themselves.

This loss of value is not covered by the policy.

Matching Carpets

If You have a matching carpet or other floor covering in more than one room or area, We treat each room or area as separate. We will only pay for the damage to the carpet or floor covering in the room or area where the damage happened.

Important Information – Policy Terms and Conditions

Basis of the Contract

This home insurance contract is based on Your Statement of Facts Proposal Form, this policy wording and Your Home Insurance Schedule. When You arranged this insurance You gave Us information which is shown on Your Statement of Facts Proposal Form.

This home insurance contract will not be valid if:

1. Any information You have given Us is not true and correct; or
2. You do not keep to the conditions of the policy.

You cannot make a claim if this home insurance contract is not valid.

Cancelling Your Policy – What You Need To Do

If You need to cancel Your policy contact Us on 1890 11 11 11.

You have 14 days from the start date of the policy to cancel the cover without penalty.

You will however be charged with a pro rata premium for the period on risk, during the cooling-off period.

We require Your cancellation request to be in writing (by email/fax/letter) and such cancellation will take effect upon receipt of the written cancellation request by Us.

Please refer to the Terms of Business agreement. www.aig.ie

After the 14 day cooling-off period You can cancel this policy by giving Us notice. Cancellation can take effect immediately or from a later date, although it cannot be back dated to any earlier date.

Cancelling any direct debit instructions does not mean You have cancelled the policy.

If no claims have been made during the period of insurance, We will refund a percentage of the premium in proportion to the period of insurance left unused. This is subject to administration charges We may make, please refer to the Terms of Business agreement www.aig.ie.

If We have paid a claim You must pay the full annual premium and You will not be entitled to any refund.

We can cancel this policy by sending You 14 days' notice by registered post to Your last known address. We will refund a percentage of the premium in proportion to the period of insurance left unused. This is subject to administration charges We may make; please refer to the Terms of Business agreement.

Changes in Risk or Circumstances – Your Duty to Disclose Material Facts

You must immediately write and tell Us about any change that could affect this insurance. If You do not tell Us about any change to a material fact, this insurance will no longer be valid.

Material facts are facts that might influence Our decision to insure You, the conditions of the insurance or the premium We want to charge. If You are not sure whether a fact is material, You should tell Us about it.

In Particular, You Must Tell Us:

1. If You change Your address;
2. If You or Your family receive a court judgement or conviction, or are prosecuted (except for motoring offences where a prison sentence has not been served);
3. About any changes to Your Buildings that will increase the rebuilding costs;
4. About any increase in the value of Your Contents or Personal Belongings;
5. If someone other than a member of Your family comes to live with You; and
6. If Your home will be Unoccupied for more than 35 days in a row.

Important

1. Please remember that if You do not tell Us about changes, it may affect

any claim You make.

2. You may also encounter difficulty purchasing insurance cover elsewhere.
3. Failure to have property insurance in place may also lead to a breach of the terms and conditions attaching to any loan you may have, secured on that property.

How We Will Deal with Fraudulent Claims

We will not pay for any claim that is in any way fraudulent or exaggerated, if You or anyone acting for You uses fraud to get benefits under the policy. If You do, We will cancel the policy and We will not refund any premiums.

Maintenance and Security – What You Need To Do

You must keep the Buildings in good repair and take all reasonable precautions to ensure the safety of the property insured and to prevent accidents. The external doors of the Private House must be securely locked and the windows securely fastened whilst the Private House is left Unoccupied.

Misdescription – Our Rights if There is Non-Disclosure of Material Facts

This policy will be voidable in the event of misrepresentation, misdescription or non-disclosure of any material facts i.e. those

circumstances which may influence Us in our acceptance or assessment of this home insurance.

If You are in any doubt as to whether a fact is material or not please disclose it. This condition applies at inception of Your policy and at renewal each year.

Mortgagee Clause

The interest of a mortgagee in this insurance shall not be prejudiced by any act or neglect of the mortgagor (or occupier of the Buildings) whereby the risk of loss or damage is increased without the authority or knowledge of the mortgagee, provided the mortgagee shall, immediately on becoming aware thereof, give notice in writing to Us and on demand, pay such additional premium as We may require.

No Claims Discount

Your policy may be subject to a no claims discount. If this is the case it will be included in the premium breakdown section of Your Home Insurance Schedule. In the event of a claim during the Period of Insurance, Your no claims discount will be withdrawn at the subsequent renewal.

Other Insurances

If at the time of any incident, which results in a claim under this policy,

there is any other insurance policy covering the same liability, loss or damage, We will pay only Our rateable share.

Your Duty of Care

You must take reasonable care to:

1. Keep Your home in a good state of repair; and
2. Avoid or limit any loss, damage or injury.

Sanctions

The Insurer shall not be deemed to provide cover and the Insurer shall not be liable to pay any claim or provide any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose the Insurer, its parent company or its ultimate controlling entity to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union or the United States of America.

General Policy Exclusions

(These apply to the whole policy)

War and Terrorism

Notwithstanding any provision to the contrary within this insurance or any endorsement thereto, We shall not be liable in respect of liability, loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any of the following regardless of any other cause or event contributing concurrently or in any other sequence to the loss:

1. War, invasion, acts of foreign enemies, hostilities or warlike operations (whether war be declared or not), civil war, mutiny, civil commotion assuming the proportions of or amounting to a popular rising, military rising, insurrection, rebellion, revolution, military or usurped power, martial law, confiscation or nationalisation or requisition by or under the order of any government or public or local authority
2. Any act of terrorism.

An act of terrorism means an act, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), committed for political, religious, ideological or

other purposes, including the intention to influence any government and/or to put the public, or any section of the public, in fear.

This Endorsement also excludes liability, loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any action taken in controlling, preventing, suppressing or in any way relating to 1 and/or 2 above.

If We allege that by reason of this exclusion any liability, loss, damage, cost or expense is not covered by this insurance, the burden of proving the contrary shall be upon You. In the event any portion of this Endorsement is found to be invalid or unenforceable, the remainder shall remain in full force and effect.

Cyber Risk

This policy does not apply to liability, loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with:

1. The loss of, alteration of or damage to; or
2. A reduction in the functionality, availability or operation of a computer system, hardware,

programme, software, data, information repository, microchip, integrated circuit or similar device in computer equipment or non-computer equipment that results from the malicious or negligent transfer (electronic or otherwise) of a computer programme that contains any malicious or damaging code including but not limited to computer virus, worm, logic bomb or Trojan horse.

We Shall Not be Liable for:

Radioactive Contamination

1. Loss or destruction of or damage to any property whatsoever or any loss or expense whatsoever resulting or arising therefrom or any consequential loss or;
2. Any legal liability of whatsoever nature directly or indirectly caused by or contributed to by or arising from:
 - (i) Ionising radiations or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel;
 - (ii) The radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.

Sonic Boom

Loss or damage caused by pressure waves from aircraft and other aerial devices travelling at sonic or supersonic speeds.

Confiscation

Loss of or damage due to confiscation, requisition or destruction by order of any Government, or Public or Local Authority.

Consequential Loss

Consequential loss or damage of any kind except as set out in this policy.

Fees (incurred in the preparation of any claim)

Fees incurred in the preparation of any claim including fees of Public Loss Assessors and/or fees associated with the preparation or presentation of any claim.

Fungi

Any loss, damage or liability directly or indirectly caused by the presence, growth, proliferation, spread or any activity of fungi, wet or dry rot or bacteria. Whenever fungi, wet or dry rot or bacteria occur, they and any resulting loss are always excluded under this policy, howsoever caused. In addition, there is no cover to test for, monitor, clean up, remove, remediate, contain, tread, de-toxify, neutralize, or in any way respond to or

access the effects of fungi, wet or dry rot, or bacteria.

Damage caused by Wear, Tear and as Undernoted:

1. Wear, tear, rust or corrosion;
2. Gradual deterioration or any gradually operating cause;
3. The cost of maintenance;
4. Mildew, rising damp, dry/wet rot, moth, vermin, atmospheric or climatic conditions;
5. Damage caused by any process of cleaning, dyeing, repairing or restoring any article;
6. Mechanical, electrical or electronic defects, breakdown or malfunction.

Business, Trade or Professional Purposes

This policy does not provide cover for any property held in connection with any business, trade or professional purpose other than Home Office Equipment as referred to within the definition of Contents.

Endorsements

(Operative only if indicated on Your Home Insurance Schedule)

H1 - Minimum Security Clause

It is a condition of Your policy that:

1. All external doors are fitted with mortice deadlocks or deadlocking rim latches;
2. All French windows and/or patio doors are fitted with appropriate security locks necessitating key release;
3. All ground floor and other accessible opening windows* are fitted with effective locking mechanisms.

(*excluding windows of rooms that are used as sleeping accommodation).

H2 - Burglar Alarm Clause

It is a condition of Your policy that a working approved* burglar alarm is installed at the Buildings as described on Your Statement of Fact Proposal Form. You have agreed to maintain the burglar alarm as advised to Us, in accordance with the supplier's recommendations and to have the alarm switched on and in service when family members are not in the Private House. Where You have informed Us that Your burglar alarm is monitored on a 24 hour basis, this monitoring must also remain in place.

(*Since 1st August 2006, the Private Security Authority (PSA) has made the licensing of intruder alarm installers mandatory. See www.psa.gov.ie for further details).

H3 - Smoke Alarm Clause

It is a condition of Your policy that two smoke detectors/alarms are installed at the Buildings and that You agree to maintain these in accordance with the supplier's recommendations, to have them switched on and in service on all practical occasions.

H4 - Voluntary Excess

Any voluntary excess shown in Your Home Insurance Schedule is deemed to be in addition to the standard (or compulsory) policy excess amount(s) also stated in Your Home Insurance Schedule.

H5 - Paying Guests up to 3

Permission is given for not more than 3 short term paying guests at any one time to be kept in the Private House.

H6 - Home Shared With Room(s) Sublet

Permission is given for Your Private House to be shared with no more than 3 tenants, co-tenants or lodgers at any one time.

H7 - Home Office Equipment Limit Increased to €6,000

The amount of **€3,000**, included within the contents definition in respect of Home Office Equipment, is increased to **€6,000**.

H8 - Home Office Equipment Limit Increased to €10,000

The amount of **€3,000**, included within the Contents definition in respect of Home Office Equipment, is increased to **€10,000**.

H9 - Special Security Precautions for Jewellery

It is a condition of Your policy that all items of jewellery valued in excess of **€10,000** are kept in a locked safe when not being carried or worn on the person.

H10 - Single High Value Limit

The high value limit of **5%**, or **€3,000** whichever is higher, included within the Contents definition, is deleted for items listed on Your Home Insurance Schedule and is replaced by the monetary amount shown against each item.

H11 - Total High Value Limit

The high value total of **33%**, included within the Contents definition, is deleted and replaced by the percentage amount shown on Your Home Insurance Schedule.

H12 - Buildings Used Partly for Business Purposes, Other than a Home Office

The Buildings is partly occupied in connection with Your business as disclosed to Us - see Your Home Insurance Schedule. Within that portion of the Buildings no cover is provided for Money or any High Value Item and Accidental Damage to Contents is not included. The insurance provided for stealing or attempted stealing of Contents, only applies if accompanied by violent and forcible entry or exit and is subject otherwise to the terms, limitations and exceptions otherwise specified in this policy. The exclusion regarding "profession, trade or business" referred to under Liability to Others does not apply to Your business as disclosed but, We will not insure You for any amount which You might become legally liable to pay for death, injury, illness or loss or damage by remedial, professional or other advice or treatment - other than medical first aid treatment - given or administered or omitted by You, or by any of Your servants, employees or Agents.

H13 - Jewellery Settings

It is a condition of All Risks cover that the settings of any item of jewellery valued in excess of **€10,000** are evidenced in writing as checked by a jeweller at least once every two years.

H14 - Fire Cover Only Applies

The insurance provided by this home insurance policy is limited to the events insured: Fire, explosion, lightning, earthquake and thunderbolt. No other insurance cover is provided by this home insurance policy while this endorsement applies.

H15 - Mortgagees Clause

The interest of the mortgagee shall not be prejudiced by an act or negligence by You, Your Household or any tenant that increases the danger of damage without the authority or knowledge of the mortgagee provided that the mortgagee as soon as reasonably possible after becoming aware of the danger shall give notice to Us and pay an additional premium if required.

H16 - Fire and Owner's Liability Cover Only Applies

The insurance provided by this home insurance policy is limited to the events insured:

1. Fire, explosion, lightning, earthquake and thunderbolt; and
2. Liability to others as owner of the Buildings.

No other insurance cover is provided by this home insurance policy while this endorsement applies.

H17 - Satellite Dishes, Television/Radio Aerials and Masts

The reference to "30 feet in height" in this policy wording is substituted by the number of feet as advised to Us. The monetary amount referred to remains unchanged.

H18 - Increased Excess - Buildings and Contents

The standard policy excess amount of **€250** applicable to Sections 1 and 2 of this home insurance policy is increased to that shown on Your Home Insurance Schedule.

H19 - Increased Excess - Accidental Damage

The standard policy excess amount of **€250** applicable to event insured 12 Accidental Damage under Sections 1 and 2 of this home insurance policy is increased to that shown on Your Home Insurance Schedule.

H20 - Increased Excess - Water Peril

It is agreed that the **€1,000** Policy Excess amount stated in this policy wording under Sections 1 and 2 is increased to that shown on Your Home Insurance Schedule only in

respect of Events Insured sub-section 4 of Section 1 - Buildings and Events Insured sub-section 4 of Section 2 - Contents. Furthermore, the Policy Excess is increased for any accidental damage loss (if this optional extra cover, Event Insured sub-section 12 is shown as operative on Your Home Insurance Schedule), if associated with the water peril only.

H21 - Increased Excess - Flood Peril

It is agreed that for the peril of flood only (noted in Event Insured sub-section 3 of section 1 and Event Insured sub-section 3 of section 2 the policy excess amount is increased to that shown on Your Home Insurance Schedule. In addition, this increased policy excess amount applies to any accidental damage loss (if this optional extra cover, Event Insured sub-section 12 is shown as operative on Your Home Insurance Schedule), if associated with the flood peril only.

H22 - Increased Excess - Subsidence Peril

It is agreed that for the peril of subsidence or heave or landslip only (noted in Event Insured sub-section 11 of section 1 and Event Insured sub-section 11 of section 2 the **€1,000** policy excess amount stated in this policy wording is increased to that shown on Your Home Insurance Schedule. In addition, this increased policy excess amount applies to any accidental damage loss (if this

optional extra cover, Event Insured sub-section 12 is shown as operative on Your Home Insurance Schedule), associated with the peril of subsidence, heave, or landslip.

H23 - Excluding Water Peril

It is agreed that Event Insured sub-section 4 of section 1 - Buildings and Event Insured sub-section 4 of section 2 - Contents is deleted from this policy wording. In addition, accidental damage cover is excluded (if this optional extra cover, Event Insured sub-section 12 is shown as operative on Your Home Insurance Schedule), if associated with the peril of water.

H24 - Increased Excess - Stealing (or Attempted Stealing) Peril

The standard policy excess amount of €250 applicable to event insured 6 Stealing (or Attempted Stealing) under Sections 1 and 2 of this home insurance policy is increased to that shown on Your Home Insurance Schedule.

H25 - Excluding Subsidence Peril

It is agreed that Event Insured subsection 11 of section 1 - Buildings and Event Insured sub-section 11 of section 2 - Contents is deleted from this policy wording. In addition, accidental damage cover is excluded (if this optional extra cover, Event Insured sub-section 12 is shown as operative on Your Home Insurance Schedule), if associated with the peril of subsidence.

H26 - Increased Excess – Specified All Risks Items

The standard policy excess amount of **€100** applicable to Section 3 of this home insurance policy is increased to that shown on Your Home Insurance Schedule.

H27 - Average Clause - Buildings

If at the time of a loss or damage the sum insured is less than the full rebuilding cost of the buildings as defined, We will pay only for the proportion of the loss or damage which the sum insured bears to such cost.

H28 - Average Clause - Contents

If at the time of a loss or damage the sum insured is less than the cost of replacing all the contents as new, less an allowance for wear and tear for items listed in “How Claims will Be Settled” section of this policy wording, We will pay only for the proportion of the loss or damage which the sum insured bears to such cost.

AIG Europe S.A., Ireland Branch is an insurance company

We don't provide advice or any personal recommendation
about this product

Employees are paid a salary. We do not pay them bonuses or
commissions directly linked to sales



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